

Argyll and Bute Council
Comhairle Earra-Ghàidheal Agus Bhòid

Customer Services
Executive Director: Douglas Hendry



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29 November 2016

NOTICE OF MEETING

A meeting of the **BUTE AND COWAL AREA COMMITTEE** will be held in the **EAGLESHAM HOUSE, ROTHESAY** on **TUESDAY, 6 DECEMBER 2016** at **9:30 AM**, which you are requested to attend.

Douglas Hendry
Executive Director of Customer Services

BUSINESS

1. **APOLOGIES**
2. **DECLARATIONS OF INTEREST**
3. **MINUTES**
 - (a) Bute and Cowal Area Committee - 4 October 2016 (Pages 1 - 4)
 - (b) Forward Dunoon and Cowal 13 October 2016 (Pages 5 - 10)
4. **PUBLIC AND COUNCILLOR QUESTION TIME**
5. **KIRN/ DUNOON SCHOOL PROJECT** (Pages 11 - 20)
Report by Schools Development Project Manager
6. **AREA PLAN SCORECARD** (Pages 21 - 26)
Report by Programme Manager
7. **ACTIONS FOR GROWTH - BUTE AND COWAL ECONOMY** (Pages 27 - 40)
Report by Economic Growth Manager
8. **COWAL GAMES PARTNERSHIP** (Pages 41 - 42)
Letter by Councillor Bruce Marshall, Chair of the Cowal Games Partnership
9. **HEALTH AND SOCIAL CARE PARTNERSHIP** (Pages 43 - 64)

Report by Local Area Manager

10. ROTHESAY ACADEMY - PROGRESS UPDATE (Pages 65 - 76)

Report by Head Teacher

11. ROADS ACTIVITIES - BUTE AND COWAL AREA (Pages 77 - 80)

Report by Contracts Manager

12. TRAFFIC AND PARKING REVIEW

Report by Traffic and Development Manager (to follow)

13. COMMEMORATION OF WORLD WAR ONE (Pages 81 - 86)

Report by Area Committee Manager

BUTE AND COWAL AREA COMMITTEE

Councillor Gordon Blair

Graeme Forrester (Clerk)

Councillor Bruce Marshall

Councillor James McQueen

Councillor Isobel Strong

Graeme Forrester, Area Committee Manager (Clerk)

Councillor Michael Breslin

Councillor Robert Macintyre

Councillor Alex McNaughton (Chair)

Councillor Len Scoullar (Vice-Chair)

Councillor Dick Walsh

Contact: Danielle Finlay, Senior Area Committee Assistant, Tel: 01631 567945

**MINUTES of MEETING of BUTE AND COWAL AREA COMMITTEE held in the TIMBER PIER
BUILDING, DUNOON
on TUESDAY, 4 OCTOBER 2016**

Present: Councillor Alex McNaughton (Chair)
Councillor Gordon Blair Councillor Bruce Marshall
Councillor Robert Macintyre Councillor James McQueen
Councillor Isobel Strong Councillor Len Scoullar
Councillor Dick Walsh

Attending: Graeme Forrester, Area Committee Manager
Fergus Murray, Head of Economic Development
Ishabel Bremner, Economic Growth Manager
David Mitchell, Head Teacher Dunoon Grammar School
Kevin McIntosh, Contracts Manager
Michael Casey, Schools Development Project Manager
Bill Haliday, Team Leader Housing Services
Kenny Mathieson, Dunoon Community Council
Brian Chennell

1. APOLOGIES

Councillor Michael Breslin whilst in attendance during items 1 and 2 of the meeting, intimated apologies.

2. DECLARATIONS OF INTEREST

No declarations of interest were intimated.

3. MINUTES

(a) Bute and Cowal Area Committee - 2 August 2016

The minute of the Bute and Cowal Area Committee held on the 2nd August 2016 was approved as a correct minute.

Councillor MacIntyre sought confirmation that the decisions at item 7. Health and Social Care Update had been implemented. Councillor MacIntyre was advised that the matter was brought to the attention of the Integration Joint Board.

(b) Cowal Transport Forum 2 September 2016

The minute of the Cowal Transport Forum held on the 2nd September 2016 was noted.

4. PUBLIC AND COUNCILLOR QUESTION TIME

Kenny Mathieson provided suggestions on the recent consultation on the Bute and Cowal parking proposals.

Mr Mathieson was advised that these proposals would be passed to Roads and Amenities services.

Brian Chennell provided the Committee with four written questions on the Dunoon 5-a-Side pitches.

Mr Chennell was advised that this matter is currently under consideration by the Council and that his written questions would be forwarded to the relevant Council officer.

The Area Committee Manager read out a public question submitted via email by Ian Shaw regarding use of school facilities for licenced events.

The Area Committee Manager advised the Committee that this was possible and that a response would be sent to Mr Shaw.

5. ISLE OF BUTE JAZZ FESTIVAL

Councillor Robert MacIntyre notified the Committee that the Board of the Isle of Bute Jazz Festival had taken the decision to not run the event in 2017.

Decision

The Committee noted the contents of the verbal update.

(Ref: Verbal update by Councillor Robert MacIntyre dated 4 October 2016, submitted)

6. ACTIONS FOR GROWTH - BUTE AND COWAL ECONOMY

The Committee considered a report on the proposed Bute and Cowal Economic Development Action Plan 2016/21 aligned to the overarching Strategic Argyll and Bute Economic Development Action Plan.

Decision

The Committee:

1. Noted the contents of the report and;
2. Agree the recommendations at 3.1 of the submitted report.

(Ref: Report by Economic Growth Manager dated 4 October 2016, submitted)

7. DUNOON GRAMMAR SCHOOL - PROGRESS UPDATE

The Head Teacher of Dunoon Grammar School took the Committee through a progress update report on the schools achievements for the 2015/2016 session.

Decision

The Committee:

1. Noted the contents of the report and;
2. Commended the Head Teacher on the excellent outcomes achieved by Dunoon Grammar School.

(Ref: Report by Head Teacher dated 4 October 2016, submitted)

8. UPDATE ON DELIVERY OF ROADS REVENUE BUDGET

The Contracts Manager took the Committee through a report which provided an update on the delivery of the Roads Revenue Budget at the end of quarter 1 for the financial year 2016/2017.

Decision

The Committee noted the contents of the report.

(Ref: Report by Contracts Manager dated 4 October 2016, submitted)

9. KIRN SCHOOL PROJECT

The Schools Development Project Manager took the Committee through a report on the progress of the new schools redevelopment project in partnership with Hub North Scotland Ltd to build the new Kirn Primary School and to refurbish/ part new build Dunoon Primary School.

Decision

The Committee noted the contents of the report.

(Ref: Report by Schools Development Project Manager dated 4 October 2016, submitted)

The Committee resolved in terms of Section 50(A)(4) of the Local Government (Scotland) Act 1973, to exclude the public for the following items of business on the grounds that it was likely to involve the disclosure of exempt information as defined in Paragraph 8&9 of Part 1 of Schedule 7A to the Local Government (Scotland) Act 1973.

10. 43 ARDBEG ROAD

The Team Leader, Housing Services took the Committee through a report on a property at 43 Ardbeg Road, Rothesay.

Decision

The Committee:

1. Noted the contents of the report and;
2. Agreed the recommendations at 3.1 of the submitted report.

(Ref: Report by Team Leader, Housing Services dated 4 October 2016, submitted)

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**MINUTES of MEETING of FORWARD DUNOON AND COWAL GROUP held in
22 HILL STREET, DUNOON
on THURSDAY, 13 OCTOBER 2016**

Present: Councillor Bruce Marshall (Chair)
Councillor Michael Breslin
Councillor Alex McNaughton
Lorna Elliot, Community Governance Manager
Jim Moir, HELP Project
Helen Dick, Argyll and the Isles Tourism
Colin Moulson, Dunoon Presents
Marilyn Rieley, Bute and Cowal Development Officer
Allan MacDonald, Amenity Performance Manager

1. APOLOGIES

Apologies for absence were intimated from:

Iain McNaughton, Sandbank Community Council
Derek Matthews, Technical Officer

2. MINUTES

The minute of the Forward Dunoon and Cowal Group 16 June 2016 was approved as a correct record.

Actions

1. Councillor Michael Breslin advised the group that he has not yet received a response to the Crazy Golf query and requested that issues surrounding the crazy golf be put onto the Members Casebook system
2. Councillor Michael Breslin requested a statistical breakdown of the number of houses used for holiday lets and the number of houses classed as second homes in the Bute and Cowal Area. The Community Governance Manager agreed to forward this request to the Economic Growth Officer.

3. MATTERS ARISING

No items were raised.

4. OUTDOOR ACTIVITIES

(a) **Off Road Biking**

Councillor Bruce Marshall provided the Group with an update on the progression of enlarging the Car Park on the forestry road that runs

behind Crochan Road, Dunoon. He reported that there is initial agreement for the proposal to be taken forward and will provide a future update when available.

The Bute and Cowal Development Officer reported that she will be involved in the project to assist where required.

5. PARTNERS UPDATE

(a) HELP Project

Jim Moir from the HELP Project provided the Forum with an update on environmental projects that HELP are currently undertaking and included a landscaped section behind Dunoon swimming pool which is completed and an area of ground in Auchamore road which is currently underway.

He also informed the Group that HELP have three new employees on a current six month contract who are aged between 18 and 20 and they will be working on the environmental projects.

Councillor Bruce Marshall intimated appreciation to the HELP Project for the work undertaken in the Cowal area.

Actions

1. Councillor Michael Breslin will enquire about ownership of an area of ground at Dixon Avenue with the legal department.
2. It was noted that clarification regarding the ownership of the piece of land between Valrose Terrace and Dunoon Cemetery was on-going
3. Amenity Performance Manager suggested two areas that could be potential projects for HELP – the area surrounding the Town Clock in Sandbank and an area of ground behind Innellan War Memorial.

(b) Cowal Marketing Group

Helen Dick on behalf of Cowal Marketing Group and Argyll and the Isles Tourism Cooperative provided the following update:

Cowal Marketing Group

- The new website is still in development and will be going live soon.
- Partnership working currently being undertaken by Cowal Marketing Group and Argyll and the Isles Tourism Cooperative.
- Cowal Marketing Group now has two hundred new email contacts to distribute promotional material to.

Argyll and the Isles Tourism Cooperative

- A digital tourism awareness session will be held for local businesses in the Braes, Dunoon on the 8th November with a series

of courses and workshops being planned to provide further information and training after the event.

- The Food for Thought Project being run by pupils of Kirn Primary and Dunoon Grammar School is encouraging local businesses to take part in the food trail.
- A familiarisation trip had been arranged to allow people from Bute and the north end of Cowal to visit central Cowal and receive information on the recent activities in the area.
- The television programme featuring Mark Beaumont and areas of Argyll and Bute will launch in Glasgow in January 2017.
- The HIE tourism awards have sixteen finalists from Argyll.

A discussion was held regarding a potential increase in visitors from India and China to the area and whether this visitor segment would have particular needs that need to be taken into consideration. . Helen informed the Group that this currently has not been investigated but could be looked at in the future if required.

Action

Colin Moulson to look at fixing the link to the off road biking video and re-circulating it to the members of the Group.

(c) **Dunoon Presents**

Colin Moulson provided the Forum with the following verbal update:

- Dunoon Presents are currently three and a half years into a five year term.
- A revision of the business plan to make it more event focused seems to be working well.
- Two recent events were very successful – the Enduro Mountain Biking event that was held in September and the Ultra Marathon that was held in October.
- Colin informed the Group that these events were starting to have a positive economic impact and identity to the area.
- Events for 2017 include – a Scottish Rally Championship leg on the 24th June 2017 and the continuation of the revival music festival. Potential events for 2017 are a triathlon and a Vespa Club UK Rally.

Actions

1. Councillor Bruce Marshall to provide contact details to Colin for the Harley Davidson motorcycle group to see if he can assist them in coming to Dunoon in 2017.
2. Councillor Michael Breslin will check with the legal department regarding the timeframes for the vote on the next five year term of the BID.
3. Colin Moulson to check Argyll College's membership status of the BID.

(d) **Cowalfest**

Councillor Bruce Marshall provided the Group with an update the Kelpie Maquettes which are currently situated on Dunoon Pier. This had been organised by Cowalfest and is proving to be a popular attraction.

It was noted that events organised by Cowalfest are economically beneficial to the local area.

The Group intimated that Paul Lambert, Harbourmaster for Dunoon Pier has been exceptional with his help in organising the events at the pier.

Action

Councillor Michael Breslin requested that the loss of rock armour at the southerly side of the breakwater be recorded on the Members Casebook

6. AGENDA FOR CPG MEETING 8 NOVEMBER 2016

The Community Governance Officer informed the Group that the agenda was for noting.

7. AOCB

Amenity Services Update

The Amenity Performance Manager provided the following update:

- Three weekly bin collections currently underway in Bute and will go live in Cowal week commencing the 28th November 2016.
- Currently undertaking general maintenance and tidying of areas.

A discussion was held by the Group regarding the impact of budget cuts and how this could be managed moving forward.

Historic Kilmun

The Bute and Cowal Development Officer informed the Group that Historic Kilmun have formed an action group and that she is currently helping them to develop an action plan and identify what available resources and support can be put in place to help them develop the business plan.

Dunoon Charette

The Bute and Cowal Development officer informed the Group that an application has been submitted to the Scottish Government for the Dunoon area and they will find out if the application has been successful on Friday the 14th of October. The Bute and Cowal Development Officer will inform the Group of the outcome.

8. DATE OF NEXT MEETING

Date of Next Meeting

The next Forward Dunoon and Cowal meeting is still to be arranged.

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ARGYLL AND BUTE COUNCIL**BUTE & COWAL AREA COMMITTEE****COMMUNITY SERVICES
CUSTOMER SERVICES****6 DECEMBER 2016**

**NEW SCHOOLS REDEVELOPMENT PROJECT
KIRN PRIMARY SCHOOL AND DUNOON PRIMARY SCHOOL UPDATE**

1.0 EXECUTIVE SUMMARY

- 1.1 This report provides Members with progress on the Council's Schools Redevelopment Project in partnership with hubNorth Scotland Ltd (hubNorth) to build a new primary school in Kirn.
- 1.2 The project is making good progress, foundation bases are in place for the new school building and the retaining wall.
- 1.3 Progress on the construction of the new school building is illustrated in a series of photographs in Paragraph 4.3.
- 1.4 HubNorth is due to issue the next quarterly newsletter in December 2016, prior to the end of the current school term.
- 1.5 The Stage 1 Submission in regard to Dunoon Primary School was approved by the Policy and Resources Committee on 29th September. Listed Building Consent and Planning Consent was submitted on 3rd October and validated on 18th October.

The Dunoon Primary School project has now entered Stage 2 with Morrison Construction compiling their work packages to be issued for tender.

A project update newsletter will be issued in December 2016.

RECOMMENDATIONS

It is recommended that Members note the content of this report.

ARGYLL AND BUTE COUNCIL

BUTE & COWAL AREA COMMITTEE

COMMUNITY SERVICES
CUSTOMER SERVICES

6 DECEMBER 2016

NEW SCHOOLS REDEVELOPMENT PROJECT

2.0 INTRODUCTION

- 2.1 This report provides Members with progress on the Council’s Schools Redevelopment Project in partnership with hubNorth Scotland Ltd (hubNorth) to build a new primary school in Kirn.
- 2.2 The project is making good progress, with foundation bases and the retaining wall base for the new buildings having been undertaken. Future works will focus on completing the foundation and retaining wall works, along with the installation of the structural steelwork. The structural steelwork is due to arrive on site from 14th November.
- 2.3 The Stage 1 Submission in regard to Dunoon Primary School was approved by the Policy and Resources Committee on 29th September and is now at Stage 2 design development with Morrison Construction compiling their work packages to be issued for tender.

3.0 RECOMMENDATIONS

It is recommended that Members note the content of this report.

4.0 DETAIL

Kirn Primary School

- 4.1 The Council’s Kirn Primary School redevelopment is a Design Build Direct Agreement (DBDA) project that is being delivered as part of the Scottish Government’s Schools for the Future Programme pipeline, through hubNorth Scotland Ltd (hubNorth), the Council’s project partner.
- 4.2 The key contract programme dates for Kirn Primary School are:

Date	Description	Comment
June 2016 – September 2017	Construction of new school building and external Works	Due to the decant of Kirn PS to Dunoon Grammar School, there is no requirement to phase the works
September/	Kirn Primary School Decant	Decant of

October 2017		pupils/staff from Dunoon Grammar School to new Kirn Primary
October 2017	School Opens	All works completed and whole school availability

4.3 Kirn Primary School – Project Update

The permanent site compound set-up is now complete.

Following further structural surveys to the 1881 building, no works are ongoing at present in this building until the design of structural alterations required to support the existing bell tower structure, have been completed.

The following works are ongoing:

- Cut and fill to the new building footprint, with excavations being filled to levels to underside of slab;
- Mass fill concrete below ground beams and casting of bases;
- Erection of the retaining wall;
- Excavations and installation of new foul and surface water drainage systems; and
- Additional structural support added externally to the rear of the existing 1818 building.



1 Cleared Site



2 Drainage works to the site of the new school building



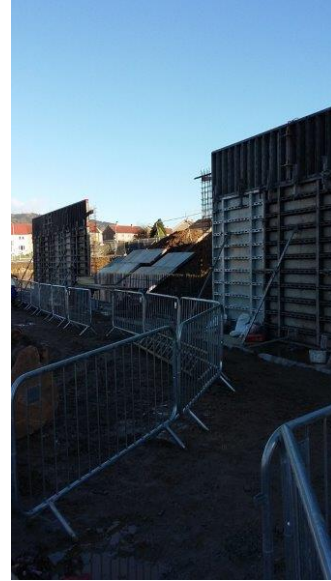
3 Classroom footprint following drainage works



4 Retaining wall base



5 Reinforcement to the retaining wall



6 Erection of retaining wall



7 Sports Hall footprint following drainage works



8 Additional structural support added to the rear of 1881 building

The works are reported as being on programme.

4.4 Future Building Works

Future works planned include:

- Structural steelwork (due 14th November);
- Install additional steel foundations to 1881 building for bell tower support

As well as the actual construction works, in the background the hubNorth design team continues to progress the design elements in line with the construction programme.

Following an initial design meeting in September, Ryder Architects in October presented a number of key aspects of the internal design. This presentation covered items such as:

- The veneer finish to internal doors;
- The wall protection and acoustic panels, where provided, on

- internal walls;
- Glazing manifestations;
- Blinds;
- The flooring for the Sports Hall, and “wet areas”; and
- Entry door barrier matting.

In addition, a “short-list” of the range of colours for the vinyl and carpet floor coverings has been chosen. These samples will now be brought together into an interior design presentation that will be discussed at the next site meeting in December. In addition, the school will be choosing the colour of the carpet and seating fabric for the retractable seating to be installed in the sports hall.

Other design work currently in progress and under review is:

- Coordination of the location of all power and data sockets for all rooms that will eventually be superimposed on the previously agreed room layouts.
- Reflected ceiling drawings;
- Door numbering; and
- Internal and external signage.

4.5 Communications

HubNorth is due to issue the second of the quarterly project newsletter prior to the end of the current school term. A copy will be issued to Members in due course.

A dedicated webpage is under construction by Morrison Construction to highlight the progress of each of the school redevelopment projects in Campbeltown, Dunoon and Oban. When this website is “live” then the link will be issued to each school community to use as one of the ways to keep up to date with the progress of each project.

4.6 Events

On 30th September, members of the pupil council from Kirn Primary School took part in their first site visit. On the site they were given the opportunity to meet the site staff, view the progress of works to date, inspect the facilities that are available on the site, and discuss ideas in relation to the projects with which the school are becoming involved.

Following the visit, the Early Years pupils have been engaged in looking after the flower boxes at the main site entrance and planting spring bulbs. The primary pupils have held a painting competition and the winning paintings will be mounted on the site hoardings.



Kirn Primary School Pupil Council
Site Visit on 30 September 2016

4.7 Community Benefits

During September and October, of the 21 operatives working on site, 15 were from local contractors.

Across the Council's school redevelopment project sites, Morrison Construction is committed to developing, training and upskilling their workforce. They have currently recruited a number of local people for administration, labouring, and management positions across the 3 school project sites in Campbeltown, Dunoon and Oban. The company wishes to facilitate a legacy that can be grown under their community benefits programme.

Sally Cooper, Morrison Construction Corporate Social Responsibility Manager, has met with Aileen Goodall, the Council's Lead Officer for 16+, Skills Development Scotland, and Argyll College to develop a range of community benefits through the construction period of the new schools.

Future engagement proposals to include:

Site Visits

Visits would be offered to groups and give tasters of how the build is progressing and could cover risk assessment and health and safety matters, as appropriate.

Work Placements

Placements will be aimed at students who are following:

- Skills for Work Construction and Engineering;
- Foundation Apprenticeships; and
- National Progression Award (NPA) Course in Construction.

These placements would be aimed at young people who were 16 years of age and over. The students would work with Skills Development Scotland who would provide 'Job Cards' for the individual placements. The Job Cards would explain the role and responsibilities to the young person of the placement and would be relevant to all 3 school construction sites in Campbeltown, Dunoon and Oban.

Placements would be offered through the completion of a basic

application form and apply for either a one week placement or the extended option of either a half or full day for a term. Young people would be interviewed for these opportunities when the build had progressed to the relevant stage.

Employment/Careers Fairs

Morrison Construction will attend local fairs in each of the 3 areas to highlight relevant careers. Sub-contractors will be encouraged to attend to discuss their role and potential job opportunities.

Visits to Local Primary Schools and Early Years

Morrison Construction is very keen to visit local schools and carry out health and safety talks and to discuss the build of the new school.

Initial discussions are underway to provide an upper primary school science, technology, engineering and mathematics (STEM) event. This would be a partnership event with SDS, CITB and Argyll College to deliver an upper primary school one day event in each of the 3 areas.

In addition, Morrison Construction will be discussing with the Head Teacher what they could leave as a legacy in recognition of their time in Kilmorylan which would be of benefit to the school once it is fully operational and Morrison Construction has left the site.

4.8 Health, Safety and Environmental Matters

Since the previous project update report provided to Members in October 2016, the inspection of the site regarding performance on Environmental matters found the works to be compliant. The site has received visits from Galliford Try Health and Safety managers with no issues raised and with no RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations) accidents or injuries.

4.9 Dunoon Primary School Project

Following hubNorth's acceptance of the NPR for Dunoon Primary, the Council's Policy and Resources Committee formally accepted the Stage 1 proposal on 29th September.

Through the formal acceptance of the Stage 1 submission from hubNorth, the project has now entered Stage 2. The more detailed design work can now take place and Morrison Construction will be preparing and issuing work packages for tender. It will only be after all these work packages/tenders have been returned that the overall cost of the project can be determined and assessed that the project can move to Contract Close

Ryder Architecture, on behalf of hubNorth, submitted Listed Building Consent and Planning Consent on 3rd October. Notification has been received from Planning that the application was validated on 18th October.

The Council's Project Team will continue to work closely with hubNorth's design team to progress the project through Stage 2 and details will be reported on to Members in due course.

A project update newsletter will be issued through a bag drop to all pupils and staff prior to the end of the current school term. A copy of the newsletter will be issued to Members in due course.

5.0 CONCLUSION

- 5.1** The project to deliver a new school on a design, build, and direct agreement basis in respect of Kirn Primary School is now in the construction phase. This report provides highlight reporting in relation to the progress of the Works.
- 5.2** The Stage 1 Submission for Dunoon Primary School has been approved by the Policy and Resources Committee. The project has now entered the Stage 2 process. Listed Building Consent and Planning Consent was submitted on 3rd October and validated on 18th October.

6.0 IMPLICATIONS

- Policy** The Council previously authorised the Executive Director of Community Services to issue the NPR for the Kirn Primary School and Dunoon Primary School projects on the basis of the agreed design capacities and assessments of affordability. In addition, the Council delegated all matters in respect of the provision of the new school facilities to the Council's Policy and Resources Committee.
- Financial** The projects are been delivered within the financial envelope agreed by the Council in its Capital Plan and Revenue Outlook at the budget meeting of 11 February 2016. The affordability of the Dunoon Primary School project cannot be fully assessed until Contract Close is reached.
- Legal** The issue and acceptance of the NPRs commenced the process of formal legal engagement of hubNorth for development of the projects for delivery of the proposed new schools.

The project agreement for Kirn Primary School was signed on 5 April 2016.
- HR** None at present.
- Equalities** None at present.
- Risk** The Council, in partnership with hubNorth, continues to monitor the progress of the Kirn Primary School to ensure completion of construction of the schools within the Scottish Government's end date of March 2018, and in regard to project development with respect to

Dunoon Primary School

Customer Service The decant of Kirn Primary School pupils and staff to Dunoon Grammar School was completed successfully in early June 2016 and there continues to be continued liaison with the schools. The design solution from hubNorth for the Dunoon Primary School project will require a decant of pupils and staff within the current school. The detail of this decant is under development and will form part of the detailed discussions with hubNorth through Stage 2.

Douglas Hendry (Executive Director of Customer Services)

Ann Marie Knowles (Acting Executive Director of Community Services)

Councillor Rory Colville (Policy Lead – Education and Lifelong Learning)

9 November 2016

For further information contact:

Mike Casey (School Redevelopment Project Manager)

Tel: 01586 555917

Michael.casey@argyll-bute.gov.uk

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ARGYLL AND BUTE COUNCIL**BUTE & COWAL
AREA COMMITTEE****CUSTOMER SERVICES****6th December 2016****AREA SCORECARD FQ2 2016-17**

1 Background

1.1 This paper presents the Area Scorecard, with performance for financial quarter 2 of 2016-17 (July - September 2016). Where commentary has been entered in Pyramid, it is included here.

1.2 The Health & Social Care Partnership is no longer reporting the adult care in-year data for the balance of care (care in the community versus care in a residential setting). This will therefore be removed from the Area scorecard following this reporting period.

2 Recommendations


2.1 It is recommended that the Area Committee notes the performance presented on the Scorecard.

Douglas Hendry
Executive Director, Customer Services

Jane Fowler
Head of Improvement & HR

For further information, please contact:

David Clements
Improvement and Organisational Development Programme Manager
(Improvement and Performance Management)
01546 604205

		Bute and Cowal Area Scorecard		FQ2 16/17	
Education		<i>Target</i>	<i>Bute & Cowal</i>	<i>Council</i>	
% positive destinations	Dunoon Grammar ACY 14/15		95 % ↑	92.7 %	
% positive destinations	Rothesay Academy ACY 14/15		96 % ↑		
HMIE positive School Evaluations - B&C Sec		0 %	0 % 🟢 →	0 %	
School % unauthorised absence	Dunoon Grammar		2.8 % ↓	1.7 %	
School % unauthorised absence	Rothesay Academy		4.5 % ↑		
National 4 % pass rate	Dunoon Grammar ACY 14/15		87.40 %	94.70 %	
National 4 % pass rate	Rothesay Academy ACY 14/15		93.60 %		
National 5 % pass rate	Dunoon Grammar ACY 14/15		81.80 %	74.80 %	
National 5 % pass rate	Rothesay Academy ACY 14/15		77.90 %		
New Higher % pass rate	Dunoon Grammar ACY 14/15		78.50 %	76.80 %	
New Higher % pass rate	Rothesay Academy ACY 14/15		74.10 %		
Roads & Street Lighting		<i>Target</i>	<i>Bute & Cowal</i>	<i>Council</i>	
% road area resurfaced/reconstructed - B&C			1.16 % ↓	0.38 %	
% road area surface treated - B&C			2.77 % ↓	6.09 %	
% Cat 1 road defects repaired timeously - B&C		90 %		91.9 %	
Street lighting - % B&C faults repaired within 7 days		88 %	92 % 🟢 ↑	88 %	
Economy		<i>Target</i>	<i>Bute and Cowal</i>	<i>Council</i>	
% of Pre-App Enquiries Processed in 20 working days in B&C		75.0 %	81.8 % 🟢 ↑	84.3 %	
Householder Planning Apps: Ave no of Weeks to Determine - B&C		8.0 Wks	10.2 Wks 🟡 ↑	7.6 Wks	
All Local Planning Apps: Ave no of Weeks to Determine - B&C		12.0 Wks	12.9 Wks 🟡 ↑	10.5 Wks	
CC1 Affordable social sector new builds - B&C		0	0 🟢 ↓	51	
No. of All Local Planning Apps determined in B&C			35 ↓	228	

Adult Care	<i>Target</i>	<i>Bute and Cowal</i>	<i>Council</i>
B&C - % of Older People receiving Care in the Community - In Year	80.0 %		
B&C - % of Older People receiving Care in the Community	80.0 %	77.6 % R ↓	75 %
B&C - Delayed Discharges awaiting Admission to a Care Home - In Year		2 ↓	5
B&C - Number of SM Clients		164 ↑	474
B&C - No of LD Cases		110 ↓	372
B&C - Total no of MH Clients		83 ↓	277
Children and Families			
	<i>Target</i>	<i>Bute and Cowal</i>	<i>Council</i>
CA12 B&C - Total No LAAC		49 ↑	116
CA17 B&C - No of External LAAC		4 →	8
CA25 B&C - % Reviews of LAAC Convened within Timescales	85 %		
CP5 B&C - No of Children on CPR		15 ↑	34
CP16a B&C - No of Children on CPR with a completed CP plan		9 ↓	24
CABD53 B&C - Open Cases - children with disability		57 ↑	124
Environment			
	<i>Target</i>	<i>Bute & Cowal</i>	<i>Council</i>
Car Parking income to date - B&C	£ 49,282	£ 32,453 R	£ 509,944
Dog fouling - number of complaints B&C	27	36 R ↓	75
Dog fouling - number of fines issued B&C	2	2 ↑	4
LEAMS - B&C Cowal	73	76 E ↓	78
LEAMS - B&C Bute	73	77 E ↑	
No of Complaints ref Waste Collection - B&C Bute		1 ↓	16
No of Complaints ref Waste Collection - B&C Cowal		1 ↑	

Success Measure	Target FQ2 16/17	Actual FQ2 16/17	Traffic Light	Trend	Comments
Car Parking income to date - B&C	£49,282	£32,453	Red	Ascending	There has been a drop in car parking income across most of Argyll in FQ2, and there is no specific reason for this. Several of the older ticket machines have been out of order in the Dunoon area recently. We will shortly be replacing some of these which may help bring the income figure back on target.
% HMIE positive School Evaluations Secondary	75%	100%	Green	Constant	No inspections carried out during this period.
CC1 Affordable social sector new builds	51	51	Green	Ascending	On target to achieve the target of 110 completions before the year end (31/03/17)
B&C - % of Older People receiving Care in the Community	80%	78%	Red	Descending	(FQ1) Bute and Cowal continues to improve and is again above the A&B average. New ECCT team leads are now on Bute and anticipate an increase in support to ensure a more robust process in data collection over the next 6 months.
All Local Planning Apps: Ave no of Weeks to Determine - B&C	12 weeks	12.9 weeks	Red	Ascending	Two of the three Planning indicators are below target. Indicator 'Average No of weeks to Determine Local Applications' has only missed target by a small portion – 0.9 of a week. This performance whilst still marginally short of target is an improvement from the last 2 quarters. This scale of application was on average determined 1 ½ weeks quicker than last quarter. Similarly, the Indicator relating to 'Household Applications' is also improved from the past 2 quarters. My commentary from FQ4 2015/16 outlined that the team were in a transitional position having a reduced number of staff following budget reduction and new Area Team Manager (David Love) being appointed. This quarter is only the new team's 2nd full quarter together and the performance is moving in the correct direction – albeit still slightly behind target. The time taken to deal with planning applications should not be

Success Measure	Target FQ2 16/17	Actual FQ2 16/17	Traffic Light	Trend	Comments
					the sole performance marker for Planning. Indeed more qualitative factors such as developer confidence, quality of buildings on the ground and state of the environment underpin successful Planning outcomes. The department have a 97% approval rate for this quarter demonstrating an 'open for business' attitude. The 3rd indicator relating to pre-application enquiries is 7% ahead of target.
Householder Planning Apps: Ave no of Weeks to Determine - B&C	8 weeks	10.2 weeks	Red	Ascending	See above
Dog fouling - number of complaints B&C	27	36	Red	Descending	The warden service will follow up complaints when received and information provides sufficient grounds for actions. We continue to look for support from community groups and will work with the council's communication team on a council wide campaign along with Keep Scotland Beautiful on best way to tackle the issue around dog fouling.

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ARGYLL AND BUTE COUNCIL

BUTE AND COWAL AREA
COMMITTEE

DEVELOPMENT AND INFRASTRUCTURE

6th December 2016

BUTE AND COWAL ECONOMIC DEVELOPMENT ACTION PLAN 2016-2021 - UPDATE

1. EXECUTIVE SUMMARY

- 1.1 The purpose of this paper is to provide members of the Bute and Cowal (B&C) Area Committee with an update with regard to the progress of the in-year actions/milestones in the B&C Economic Development Action Plan (EDAP), 2016-21.
- 1.2 The content of the B&C EDAPs fits with and contributes to the Local Outcome Improvement Plan (LOIP) long term objectives 2023 developed by the Community Planning Partnership.
- 1.3 It is important to note that the B&C EDAP is a working document so that economic opportunities can be captured and addressed as they arise during 2016-21.
- 1.4 The following recommendations are for consideration:
 - The B&C Area Committee members note the updates provided in this paper.
 - The B&C Area Committee provides comments on the B&C Economic Development Action Plan, 2016-21 update as outlined in **Appendix 1**.

BUTE AND COWAL ECONOMIC DEVELOPMENT ACTION PLAN 2016-21 – UPDATE

2. INTRODUCTION

- 2.1 The purpose of this paper is to provide members of the Bute and Cowal (B&C) Area Committee with an update with regard to the progress of the in-year actions/milestones in the B&C Economic Development Action Plan (EDAP), 2016-21.

3. RECOMMENDATIONS

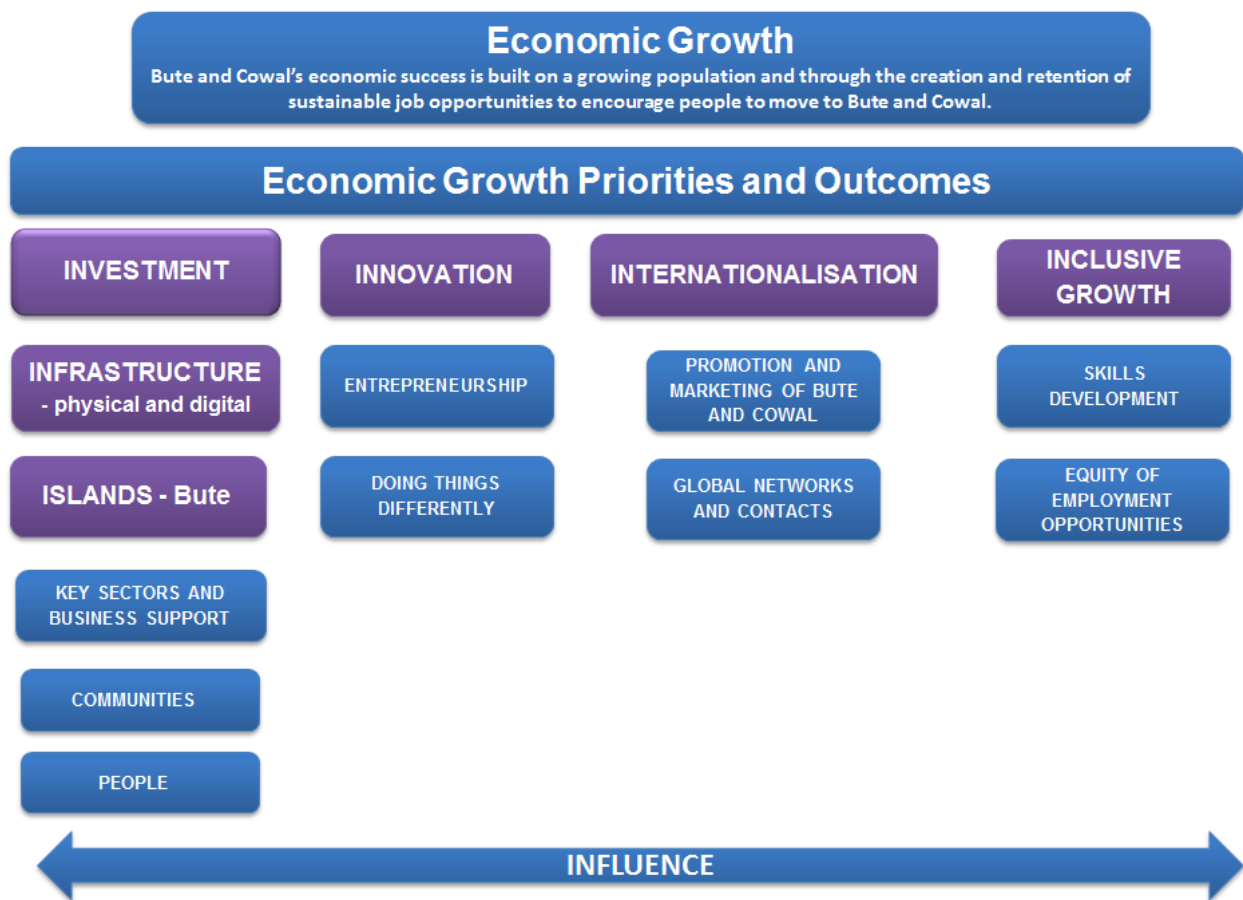
- 3.1 The B&C Area Committee members note the updates provided in this paper.
- 3.2 The B&C Area Committee provides comments on the B&C Economic Development Action Plan, 2016-21 update as outlined in **Appendix 1**.

4. B&C EDAP UPDATE

- 4.1 The overarching challenge for the B&C economy, aligned to the whole of Argyll and Bute, is to grow the population, achieving a positive net migration and an increase in young, working age residents. (Current projections suggest a decline of 27% of the B&C population by 2037; with a forecast that the working age population will fall by 37%).
- 4.2 As approved by the Area Committee on 4th October 2016 the revised EDAP for B&C focuses on opportunities for economic growth aligned to the four priorities (referred to as '4i's) outlined in Scotland's Economic Strategy:
- Investment;
 - Innovation;
 - Internationalisation; and
 - Inclusive growth.

The 'Investment' priority in Scotland's Economic Strategy focuses on investment in 'Infrastructure'. Given that this is a significant issue for the B&C area, and for Argyll and Bute as a whole, 'Infrastructure' has been considered as a key priority. In addition, 'Islands' i.e. Bute has also been identified as a key priority and a further 'i' of 'influence' as outlined in **Figure 1** below. However, it should be noted that all the 'i's noted are not mutually exclusive of each other.

Figure 1: Economic Growth Framework for B&C



4.4 Following approval by the Area Committee on 4th October 2016 of the B&C EDAP (with a discrete plan for Cowal and one for Bute) the update outlined in **Appendix 1** provides a tabular presentation to include comments on progress for each of the actions/in-year milestones.

5. CONCLUSION

5.1 This report provides the B&C Area Committee with an updated on the B&C EDAP, 2016-21 aligned as appropriate to the four priorities outlined in Scotland's Economic Strategy. This B&C EDAP is a working document for 2016/21 to enable economic growth opportunities to be included as they arise.

6 IMPLICATIONS

- 6.1 Policy The Bute and Cowal EDAP 2016/21 (and subsequent in-year plans) must align and adhere, as appropriate, to the Local Development Plan and the LOIP Local/LOIP long term objectives, 2016-2023.
- 6.2 Financial The Bute and Cowal EDAP will ensure that the area's resources are allocated efficiently and effectively with regard to the economic development priorities and ambitions for Bute and Cowal. There will need to be annual consideration of best alignment between resources and priorities.
- 6.3 Legal All appropriate legal implications at the project level will be taken into consideration.
- 6.4 HR The Bute and Cowal EDAP priorities will be resourced in terms of staff time in the context of the Council's annual service planning process and as appropriate through shared staff resource discussions with Community Planning Partners.
- 6.5 Equalities The Bute and Cowal EDAP will comply with all Equal Opportunities policies and obligations.
- 6.6 Risk None.
- 6.7 Customer Services The Bute and Cowal EDAP will provide internal and external customers with a clear articulation of the key priorities for developing the Bute and Cowal economy, thereby facilitating focus, effective resource planning and partnership working at the local level.

Pippa Milne, Executive Director of Development and Infrastructure

Policy Lead, Sustainable Economic Growth, Councillor Aileen Morton

For further information contact:

Fergus Murray, Head of Economic Development and Strategic Transportation, tel: 01546 604293.
Ishabel Bremner, Economic Development Manager, tel: 01546 604375.

Appendix 1: Bute and Cowal Economic Development Action Plan, 2016-21

Progress to Date (end of October 2016)

APPENDIX 1: BUTE AND COWAL ECONOMIC DEVELOPMENT ACTION PLAN, 2016-21

It should be noted that the SMART actions outlined below will be undertaken by appropriate staff and teams of staff across the EDST Service.

INVESTMENT - COWAL

Investment in infrastructure (physical and digital), key sectors, business support, communities and people will in turn attract further business investment, stimulate economic activity and deepen access to the labour market in the Cowal area.

COWAL: INVESTMENT IN INFRASTRUCTURE - PHYSICAL/CAPITAL PROJECTS				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
Rural growth is underpinned by a cohesive approach to regeneration. (Outcome 2)	Capital investment has successfully regenerated Cowal in a manner that optimises sustainable economic growth.	Refurbishment of the Queen’s Hall and public realm works Dunoon.	<ol style="list-style-type: none"> 1. Award Contract for Enabling Works: Contract awarded 5th May 2016 to OES Ltd. Works commenced on site 30th May 2016. 2. Award Contract for Asbestos Removals Works: Contract awarded 5th May 2016 to Chamic Industrial Services Ltd. Works programmed to commence on site 27th June 2016. 3. Award Queens Hall Refurbishment and Public Realm Works Contract: Currently evaluating the commercial envelope of the tender submissions and subject to the necessary approvals from the Committees of the Council the Contract should be awarded on 10th October 2016. 	<ol style="list-style-type: none"> 1. Enabling works completed. 2. Asbestos Removals works programme extended by 8 weeks due to the presence of previously unidentified materials within the solum of the main auditorium. Works now scheduled to complete 25th November 2016. This is subject to Scottish Water completing the isolation of the incoming mains water supply. 3. Queens Hall Refurbishment and Public Realm Works contract awarded to McLaughlin & Harvey Ltd on 7th September. Contractor will establish their site presence week commencing 5th December: site office; site hoardings; public realm perimeter fences. Issues arose with the tenant at 24 Argyll Street (Skills Development Scotland), who had intended to co-locate with Argyll Training, who subsequently ceased trading, and we had to extend the time for them to vacate the property until 16th November (from 20th October) to enable them to make alternative arrangements.

COWAL: INVESTMENT IN INFRASTRUCTURE - PHYSICAL/CAPITAL PROJECTS (continued)				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
Rural growth is underpinned by a cohesive approach to regeneration. (Outcome 2)	Capital investment has successfully regenerated Cowal in a manner that optimises sustainable economic growth.	Refurbishment of the Queen's Hall and public realm works Dunoon.	4. Main Works: Commence on site on 11 th November 2016.	4. Main works will commence on site on 16 th January 2017 with the demolition works to the southern and eastern elevations. We are currently awaiting the contractors Construction Phase Health and Safety Plan and Construction Programme; however it is expected that the construction activities should be complete for Feb/Mar 2018.
		Potential Dunoon Conservation Area Regeneration Scheme (CARS).	<ol style="list-style-type: none"> 1. Dunoon CARS bid to be considered by June full Council. 2. Subject to Council approval Dunoon CARS bid to be submitted by 31st August 2016 to be considered by Historic Environment Scotland (HES). 3. Subject to Council approval, approval of CARS funding bid by end of March 2017. 	<p>Points 1-3: A bid for £1m was made to HES on 31st August 2016, with a £0.5m contribution identified from the council as potential match funding. HES is due to make a decision in January 2017.</p> <p>A complementary Argyll and the Islands LEADER application was submitted in October. The bid has requested £10k towards the community engagement aspects of the project. This will be considered at the Argyll and the Islands LEADER Local Action Group meeting on 10th November 2016.</p>
		Dunoon identified as an Area for Action within the Local Development Plan where a 'planning for real' Charrettes process will be undertaken.	<ol style="list-style-type: none"> 1. SURF undertaking feasibility analysis on behalf of HIE. The analysis will identify actions which could strengthen the town's capacity for growth and for attracting inward investment. The report will also consider the potential for a Dunoon Alliance for Action. Recommendations from the report are also likely to support an application to the Scottish Government Charrette programme. 2. Appropriate match funding to support a bid to Scottish Government would be required to be identified. 	<ol style="list-style-type: none"> 1. SURF has concluded a feasibility analysis and held a meeting with stakeholders on 13th September in relation to the potential for an Alliance. The idea was supported. 2. A bid to the Scottish Government for a charrette was made in September 2016. The Scottish Government is due to make their decision in November 2016. A bid will be made to Carnegie UK Trust in November in attempt to secure £7k to support shared learning between Dunoon and another Scottish town with similar characteristics, opportunities and challenges.

COWAL: INVESTMENT IN INFRASTRUCTURE - PHYSICAL/CAPITAL PROJECTS (continued)				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
Areas within Argyll and Bute realise their potential through partnership working. (Outcome 1)	Integrated sustainable transport networks.	Smarter Choices Smarter Places project to identify potential improvements to accessibility in the Dunoon town centre in particular around the town centre ferry terminal.	1. Undertake Smarter Choices, Smarter Places feasibility study by end of March 2017.	1. Aecom has been commissioned to provide a feasibility study into potential active travel improvements that could be made to West Bay in Dunoon. This will include improving active travel linkages into Dunoon town centre and the ferry terminal. Aecom is in the process of arranging a workshop with key stakeholders and it is hoped this will take place the week commencing the 14 th November. It is intended to use the recommendations of the feasibility study to bid for future grant funding to upgrade active travel infrastructure (subject to securing sufficient match funding).
		Town centre to town centre ferry links	1. Continue to lobby for a Dunoon-Gourock town centre to town centre vehicle and passenger ferry service.	1. Ongoing.
COWAL: INVESTMENT IN KEY SECTORS AND BUSINESS SUPPORT				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
The environment is part of the solution to a growing economy. (Outcome 1)	Cowal recognised as an accessible location for documentary/film production.	Documentary and film production in Cowal.	1. Attract 4 documentary/film productions to Cowal by end of March 2017. 2. Calculate the spend generated by production activity by end of March 2017.	1. There have been 7 productions completed. This consists of a drama series for Netflix, 3 commercials, 2 television programmes and a stills shoot. 2. This has generated approximately £166,500 into the local economy.
Entrepreneurship is at the heart of all we do. (Outcome 1)	Sustainable and growing businesses in Argyll and Bute.	Roadshow across the Cowal business community to promote available business support with a focus on the EDRF funded Local Growth Accelerator Programme, the LEADER Enterprise funding and the LEADER Farm Diversification funding.	1. The Head of Economic Development & Strategic Transportation accompanied by Business Gateway staff will repeat Business Lunch event held late 2015 in Dunoon in the autumn of 2016.	1. The Business Lunch was delivered in Dunoon on 11 th October 2016.

COWAL: INVESTMENT IN COMMUNITIES				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
Areas within Argyll and Bute realise their unique potential through partnership working. (Outcome 1)	Thriving, sustainable and successful Cowal Communities and the Third Sector.	Refurbishment of Blairmore Village Hall.	1. Assist with an application to the Big Lottery Fund Growing Community Assets and others as appropriate during 2015/16.	1. Group now a Scottish Charitable Incorporated Organisation (SCIO) and will take forward an application to BLF in 2017.
		Development of Dunoon Community Sports Centre.	1. Assist with the development of Dunoon Community Sports Centre with key input from Culture and Leisure Services.	1. This work is ongoing.
		Development of the Argyll Mausoleum	1. Continue to support Historic Kilmun to develop a tender for a business, funding and marketing plan. 2. Assist Historic Kilmun with an application to the Heritage Lottery Fund during 2016/17 for Argyll Mausoleum, with input from Amenity Services.	1. Work has been continuing with the Historic Kilmun board to help them develop a Business Plan. 2. A reviewed application for funding is planned to be made through Resilient Heritage.
COWAL: INVESTMENT IN PEOPLE				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
Everyone in Argyll and Bute is supported to be ambitious and realise their full potential. (Outcome 3) Education and training opportunities are aligned to economic development opportunities both within Argyll and Bute and nationally. (Outcome 3)	Education and skills training opportunities are aligned to economic development opportunities within Cowal.	Dunoon Grammar School, Work Based Vocational Learning (WBVL) programme. A cornerstone of the WBVL is the EXite into employment (EXite) programme which is a course aimed at young people (Secondary School Years S4 to S6). The Principal Contractors for the physical works in Dunoon are required to provide the programme of placements covering the core building/ construction disciplines / trades and key project support disciplines submitted in their Tender Submission.	1. Each individual placement will be provided between August through to April of the relevant academic year during the construction phase. 2. Each individual placement will be provided on the basis of a half day or full day block each working week, Thursday or Friday, depending on availability. 3. The location of the placement is generally to be within the Dunoon and wider Cowal area.	Points 1-3: Following appointment of McLaughlin and Harvey Ltd as the Principal Contractor for the Queens Hall refurbishment, an initial meeting was held with A&BC Procurement Officer, Developing Young Workforce Officer, Dunoon Grammar School and McLaughlin and Harvey to begin the process of developing WBVL opportunities as well as wider opportunities for engagement with all of the Cowal Primary Schools.

INTERNATIONALISATION – COWAL

Enable Cowal to take advantage of international opportunities by rethinking its role in an evolving global context.

INTERNATIONALISATION – PROMOTION AND MARKETING OF COWAL				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
Argyll and Bute has a positively promoted image within and outwith its area boundary. (Outcome 1)	Cowal is a destination of choice for families, individuals and businesses to relocate, live and work.	Delivery of the Marketing Action Plan.	<ol style="list-style-type: none"> 1. Promotion of success of major capital regeneration projects and venue marketing, such as the Queens Hall. 2. Joined up marketing of local events in partnership with Dunoon BIDS group e.g. Cowal Games, Scottish Rally, half marathons/10k, National Mod, World Highland Dancing Championships, music festivals, etc. - attractive for visitors and also for people who may decide to move there. 	<ol style="list-style-type: none"> 1. Dunoon's regeneration featured in the Scottish Town's supplement in the Sunday Herald in May. 2. Argyll and Bute Council's 'What's On' section of the website now links to the 'Explore Argyll' website giving full coverage of events around the region. To arrange to meet with Dunoon BIDS group to see what further support can be given.

INVESTMENT - BUTE

Investment in Bute's infrastructure (physical and digital) will in turn attract further business investment, stimulate economic activity and deepen access to the labour market.

BUTE: INVESTMENT IN INFRASTRUCTURE - PHYSICAL/CAPITAL PROJECTS				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
Rural growth is underpinned by a cohesive approach to regeneration. (Outcome 2)	Capital investment has successfully regenerated Bute in a manner that optimises sustainable economic growth.	Refurbishment of the Rothesay Pavilion (grade A heritage asset).	<ol style="list-style-type: none"> 1. Enabling contract started on site 18th April 2016 - contractor John Brown (Strone) Ltd. 2. Enabling contract due to complete on 22nd July 2016 although this is likely to be extended due to the extent of specialist concrete repairs that are necessary following the down taking of all ceilings (worse condition than anticipated). The extent of potential delay is currently being assessed. 3. Tender main works package – currently planned to go to tender during first week in September with a return in mid-October 2016. This may be affected by the potential delay to the enabling works highlighted above. 4. Main works currently planned to start in March/April 2017 but may be delayed for reasons outlined above. 	<p>Points 1-4: Enabling works contract was completed on 21st October 2016. The contract completion date was 22nd July 2016. The reasons for the delay were:</p> <ul style="list-style-type: none"> • The condition of the concrete frame was much worse than originally envisaged and required a significantly enhanced level of specialist repair. • A number of ceilings required an extra layer of fireboarding to meet current building standards in respect of fire protection • Unforeseen asbestos was found in the fly tower above the stage which had to be removed under controlled conditions. <p>This has had a knock-on effect on the issue of tenders for the main works. Tenders will now be issued on 9th January 2017 with a return on 20th February 2017. Anticipated site start now June 2017.</p>
		Rothesay Townscape Heritage project.	<ol style="list-style-type: none"> 1. Preparation and submission of Rothesay TH Development stage 2 bid to Heritage Lottery Fund (HLF) by March 2017. 2. Charrette guiding principles being taken forward through TH and Bute Alliance. 3. Finding a sustainable future for Royal Hotel subject to analysis from SURF and forthcoming options appraisal to be undertaken during 2016/17 – funding secured through Rothesay TH. 	<ol style="list-style-type: none"> 1. Project development is progressing and a bid will be made in March 2017. 2. As per the first bullet point. 3. An options appraisal and marketing analysis on the Royal Hotel will be undertaken over the winter months.

BUTE: INVESTMENT IN KEY SECTORS AND BUSINESS SUPPORT				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
Entrepreneurship is at the heart of all we do. (Outcome 1)	Sustainable and growing businesses in Argyll and Bute.	Roadshow across the Bute business community to promote available business support with a focus on the EDRF funded Local Growth Accelerator Programme, the LEADER Enterprise funding and the LEADER Farm Diversification funding.	1. The Head of Economic Development & Strategic Transportation accompanied by Business Gateway staff will repeat Business Lunch event held late 2015 in Rothesay in the autumn of 2016.	1. The Business Lunch was delivered in Rothesay on 6 th October 2016.
		New business start-ups by the refugee population on Bute.	1. Business Gateway to work with X-Forces during 2016 to assist business starts-up on Bute.	1. This work is ongoing. Business Gateway has fed into the 'Evaluation and Lessons Learnt' report for the Council's Refugee Resettlement Programme to be presented at the Argyll and Bute Council meeting on 24 th November by Community Services and at the Community Planning Partnership Management Committee on 20 th December 2016.

INNOVATION - BUTE

Bute must foster a culture of innovation alongside specific initiatives.

BUTE: INNOVATION - ENTREPRENEURSHIP				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
Entrepreneurship is at the heart of all we do. (Outcome 1)	Argyll and Bute is recognised as a key location for enterprise and entrepreneurial activity.	Increase the level of entrepreneurship throughout Bute.	1. Develop actions that align with social enterprise activities such as Vital Spark, within a pop up shop environment to engender creativity on the island, linking specifically to work with young people and capacity building. This would be undertaken as part of Rothesay Townscape Heritage development stage to not only gauge community and business reaction, but allow feedback and develop ideas to the point of creation of new start-ups, which will then feed into Business Gateway support.	1. Work is progressing on the pop up shop which is due to be open this autumn.

INTERNATIONALISATION – BUTE

Enable Bute to take advantage of international opportunities by rethinking its role in an evolving global context.

BUTE: INTERNATIONALISATION – PROMOTION AND MARKETING OF BUTE				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
Argyll and Bute has a positively promoted image within and outwith its area boundary. (Outcome 1)	Bute is a destination of choice for families, individuals and businesses to relocate, live and work.	Delivery of the Marketing Action Plan.	<ol style="list-style-type: none"> Promotion of success of major capital regeneration projects and venue marketing, such as the Rothesay Pavilion. Joined up marketing of local events e.g. Highland Games, Music Festival, Jazz Festival, 'T in the Port', etc. - attractive for visitors and also for people who may decide to move there. 	<ol style="list-style-type: none"> Rothesay's regeneration featured in the Scotland's Towns supplement in the Sunday Herald in June. Rothesay Pavilion's place in the Top 100 buildings of the Century competition has been featured on Facebook, Twitter and the Hub. Postcards and posters produced and circulated around the town to encourage people to vote for the building to get to first place. Argyll and Bute Council's 'What's On' section of the website now links to the 'Explore Argyll' website giving full coverage of events around the region.

INCLUSIVE GROWTH – BUTE

Bute is recognised as an area that promotes fair and equitable inclusive growth.

BUTE: INCLUSIVE GROWTH – SKILLS DEVELOPMENT				
SOA Long Term Objectives (2023)	Outcome (by year 5)	Description of Activity	Milestones/Actions (in year)	Progress to Date (end Oct 2016)
Education and training opportunities are aligned to economic development opportunities both within Argyll and Bute and nationally. (Outcome 3)	Robust and sustainable engagement between employers and education.	Work with Mount Stuart regarding the development of an education/research campus in Rothesay with links to British and American Universities.	<ol style="list-style-type: none"> Work with Mount Stuart Trust in partnership with Bute Alliance to assist in securing the facility and progress local educational links to meet the needs of the community. 	<ol style="list-style-type: none"> Work is continuing to progress.

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Councillor Bruce Marshall
Ward 6: Cowal

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Cllr Alex McNaughton
Chair, Bute and Cowal Area Committee

Our Ref:

Your Ref:

Date: 1st November 2016

Dear Alex

Cowal Games Partnership

I am writing to you in my capacity as Chair of the Cowal Games Partnership following discussions which took place at the meeting of the group held on Monday 31st October. The meeting was the regular meeting which takes place in the weeks following the annual Gathering event and which gives the opportunity for the Gathering Board to discuss with the Council how the event went, and to highlight and discuss potential issues for future years.

This year's event was broadly successful, with increasing numbers of competitors and ticket sales maintained at previous levels. Financially, the event made a very small profit, despite a substantial cut in both financial and in kind support from the Council due to decisions made in the budget process of February 2016. The economic benefit generated in the wider Argyll and Bute economy using the formula provided by Argyll and Bute Council is estimated to be £4,570,141.

However, there are a number of challenges for the Gathering moving forward in regards costs associated with infrastructure at the Stadium and the need to continually improve the offer which is made to competitors and visitors alike. Considerable pressure is being put on the Games Committee in particular to upgrade dancers' facilities, and the 600 plus dancers who attend the event, and their

followers, are key to the huge monetary total generated. Given the ongoing reductions in Council support the pressure to improve facilities will place the Gathering Committee under very real financial pressure. I was asked at Monday's meeting to relay these concerns on behalf of the partnership to the Bute and Cowal Area Committee and to ask that the Committee take whatever steps it can to ensure that this pressure is recognised by the Council as budget discussions go forward, and that the support for the Cowal Highland Gathering is protected from any further reduction.

I trust that you will raise this matter with the Area Committee and look forward to receiving your response.

Yours sincerely

Cllr. Bruce Marshall

Cc Cllr JR Walsh, Chair, Policy and Resources Committee



Argyll & Bute Health & Social Care Partnership

Integrated Joint Board

Agenda item :

Date of Meeting : 28th September 2016

Title of Report: Argyll & Bute HSCP- Performance Report National Health and Well Being Outcome indicators

Presented by: Stephen Whiston, Head of Strategic Planning & Performance

The Integrated Joint Board is asked to:

- Note the HSCP performance against the 9 National Health and Well Being Outcome Indicators.
- Note the progress in with regard to the HSCP performance against Outcome 1 and 2
- Note the action identified to address deficiencies in performance as detailed in the exception report
- Note the national review NHS targets and the Health and Wellbeing integration indicators

1. Background

The national health and wellbeing outcomes provide a strategic framework for the planning and delivery of health and social care services. These suites of outcomes, together, focus on improving the experiences and quality of services for people using those services, carers and their families. These outcomes focus on improving how services are provided, as well as, the difference that integrated health and social care services should make, for individuals.

Currently there are 9 key National Health and Wellbeing Outcomes (NHWBO) and 23 sub-indicators which form the basis of the reporting requirement for the HSCP.

The IJB requested a detailed examination of progress against two of the NHWBO indicators at each of its Board meeting. This report presents information on Outcomes 1 and 2.

2. HSCP Performance against the NHWB outcomes for Financial Quarter one 2016/17

Table 1 below provides a Pyramid summary notes there are currently 93 success measures and of these 64 are currently reported as being on track.

Integrated Joint Board [IJB] Scorecard	Success Measures	93	A
	On track	64	
Outcome 5 - Services reduce health inequalities	No of indicators	5	G
FQ1 16/17	On track	5	↑
Outcome 1 - People are able to improve their health	No of indicators	14	A
FQ1 16/17	On track	8	⇒
Outcome 6 - Unpaid carers are supported	No of indicators	1	G
FQ1 16/17	On track	1	⇒
Outcome 2 - People are able to live in the community	No of indicators	16	A
FQ1 16/17	On track	12	⇒
Outcome 7 - Service users are safe from harm	No of indicators	10	A
FQ1 16/17	On track	5	⇒
Outcome 3 - People have positive service-user experiences	No of indicators	10	A
FQ1 16/17	On track	8	⇒
Outcome 8 - Health and social care workers are supported	No of indicators	4	R
FQ1 16/17	On track	1	
Outcome 4 - Services are centered on quality of life	No of indicators	14	A
FQ1 16/17	On track	9	⇒
Outcome 9 - Resources are used effectively in the provision of health and social care services, with	No of indicators	10	A
FQ1 16/17	On track	8	⇒
Customer Services	No of indicators	9	A
FQ1 16/17	On track	7	⇒

Please note that there is a reduction in the overall number of scorecard measures from the original 95 measures reported for FQ4 15/16 to 93 for FQ1 16/17. This reduction has occurred due to a rationalisation by the Argyll and Bute Council Pyramid Team of reporting of both sickness and absence attendance and PRD measures within Outcome 8.

Previously there had been separate performance reporting of Adult Care and Childrens and Families this has now been made a single cumulative total. This has effectively resulted in a reduction to 4 measures in Outcome 8 for 16/17 against the previous 6 reported for FQ4 15/16.

3. Detailed Performance Report Outcome Indicators 1 and 2

Outcome 1 - People are able to look after and improve their own health and wellbeing and live in good health for longer.

There are 14 indicators being measured against this outcome, 8 are on track, 6 are off track.

The performance and exception report attached provides the detail of the indicators and the work in hand to bring them back onto target. The six off track indicators are listed below:

- AC1 - % of Older People receiving Care in the Community
- AC15 - No waiting more than 12 weeks for homecare service - assessment authorised.
- No of alcohol brief interventions in line with SIGN 74 guidelines
- NHS-H7 - Proportion of new-born children breastfed
- No of ongoing waits >4 wks for the 8 key diagnostic tests
- % >18 type 1 Diabetics with an insulin pump

Outcome 2 - People, including those with disabilities or long-term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.

There are 16 indicators being measured against this outcome, 12 are on track and 4 are off track.

The performance and exception report attached provides the detail of the indicators and the work in hand to bring them back onto target. The four off track indicators are listed below:

- Emergency Admissions bed day rate
- AC5 - Total No of Delayed Discharge Clients from A&B
- CPC01.4.4 - % Waiting time from a patient's referral to treatment from CAMHS
- % of patients who wait no longer than 18 wks for Psychological therapies

4 National Review of NHS targets and the Health and Wellbeing integration indicators

The Scottish Government has appointed Former Chief Medical Officer Sir Harry Burns (9th September 2016) as the independent chair of the national review into targets and indicators for health and social care.

The review will work with service users, staff, professional bodies, and providers, to ensure targets and performance indicators lead to the best outcomes for people being cared for, whether in hospital, primary care, community care or social care services.

The expectation is the measurement framework will support delivery of the Scottish Government strategic priorities around improving population health and shifting resources towards more community-based and preventative approaches.

The review is expected to deliver a single suite of indicators across health and social care simplifying the measurement landscape and providing an important overview of the difference the health and social care system is making to the lives of the people of Scotland.

The review is expected to report its initial recommendations by the spring 2017.

5 Governance Implications

5.1 Contribution to IJB Objectives

The PPMF is in line with the IJB objectives as detailed in its strategic plan.

5.2 Financial

There are a number of NHWBO indicators which support the quality and financial performance of the HSCP including productivity, value for money and efficiency.

5.3 Staff Governance

A number of indicators under outcome 8 are pertinent for staff governance purposes

5.4 Planning for Fairness:

The NHWBO indicators help provide an indication on progress in addressing health inequalities.

5.5 Risk

Ensuring timely and accurate performance information is essential to mitigate any risk to the IJB governance, performance management and accountability.

5.6 Clinical and Care Governance

A number of the NHWBO indicators support the assurance of health and care governance and should be considered alongside that report

5.7 Public Engagement and Communication

A number of the NHWBO indicators support user and patient experience/assessment of the HSCP services and planning processes.



Argyll & Bute Health and Social Care Partnership

Performance Exception Report for Integrated Joint Board
28th September 2016

Performance & Improvement Team

“People in Argyll and Bute will live longer, healthier, happier,
independent lives”

Exception Reporting & Briefing Frequency

The Integrated Joint Board will receive this performance and exception report on a 6 weekly basis, this will be taken from a live snapshot of the current overall HSCP performance; focussing on those measures showing as below target performance. The layout of the report is designed to give IJB members a quick easy-read overview of exception across the IJB Scorecard, the format of the report uses the key aspects of the Pyramid Performance Management System in order to ensure continuity and consistency. Trend indicators are included within the report to ensure that performance variance and movement is reflected against the most recent reporting episodes.

This exception report format will be used to communicate performance across the HSCP and key stakeholders including its host bodies. The table below notes the groups and briefing frequency:

Group	Briefing Frequency
Local Authority –PR Committee	Quarterly
NHS Board	Quarterly
Community Planning Partnership *	Quarterly
Area- Community Planning Partnerships*	Quarterly

Performance Measure / Outcome		Target	Actual	Trend	Period	Responsible Manager
1	AC15 - No waiting more than 12 weeks for homecare service - assessment authorised.	6	22	↑	FQ1 16/17	Allen Stevenson
1	AC1 - % of Older People receiving Care in the Community	80%	76%	↓	FQ1 16/17	Allen Stevenson
1	No of alcohol brief interventions in line with SIGN 74 guidelines	255	164	↑	FQ1 16/17	Lorraine Paterson
1	NHS-H7 - Proportion of newborn children breastfed	33.3%	26.8%	↔	FQ1 16/17	Louise Long
1	No of ongoing waits >4 wks for the 8 key diagnostic tests	0	3	↓	FQ1 16/17	Lorraine Paterson
1	% >18 type 1 Diabetics with an insulin pump	12%	4%	↔	FQ1 16/17	Lorraine Paterson
Performance Measure / Outcome		Target	Actual	Trend	Period	Responsible Manager
2	Emergency Admissions bed day rate	73597	77,924	↔	FQ1 16/17	Lorraine Paterson
2	AC5 - Total No of Delayed Discharge Clients from A&B	12	19	↓	FQ1 16/17	Allen Stevenson
2	CPC01.4.4 - % Waiting time from a patient's referral to treatment from CAMHS	90%	75%	↓	FQ1 16/17	Louise Long
2	% of patients who wait no longer than 18 wks for Psychological therapies	90%	62%	↑	FQ1 16/17	Lorraine Paterson

Management Exception Reporting																																	
Performance Indicator: Outcome 1 AC15 - No waiting more than 12 weeks for homecare service - assessment authorised	Responsible Manager: Allen Stevenson																																
Target: 6 Actual: 22	Date of Report: FQ1 16/17																																
Description of Exception																																	
<p>(Consideration should be given when describing the nature of the exception with regards to previous trends, reasons for exception, external /internal influences on performance, previous action taken to address performance, actions current in place to improve performance)</p> <div style="text-align: center;"> <p>AC15 - No waiting more than 12 weeks for homecare service - assessment authorised</p> <table border="1"> <caption>Chart Data: AC15 - No waiting more than 12 weeks for homecare service - assessment authorised</caption> <thead> <tr> <th>Quarter</th> <th>Actual</th> <th>Target</th> <th>Benchmark</th> </tr> </thead> <tbody> <tr> <td>FQ2 14/15</td> <td>6</td> <td>6</td> <td>6</td> </tr> <tr> <td>FQ4 14/15</td> <td>6</td> <td>6</td> <td>6</td> </tr> <tr> <td>FQ2 15/16</td> <td>16</td> <td>6</td> <td>6</td> </tr> <tr> <td>FQ4 15/16</td> <td>35</td> <td>6</td> <td>6</td> </tr> <tr> <td>FQ2 16/17</td> <td>22</td> <td>6</td> <td>6</td> </tr> <tr> <td>FQ4 16/17</td> <td>22</td> <td>6</td> <td>6</td> </tr> <tr> <td>FQ2 17/18</td> <td>22</td> <td>6</td> <td>6</td> </tr> </tbody> </table> </div>		Quarter	Actual	Target	Benchmark	FQ2 14/15	6	6	6	FQ4 14/15	6	6	6	FQ2 15/16	16	6	6	FQ4 15/16	35	6	6	FQ2 16/17	22	6	6	FQ4 16/17	22	6	6	FQ2 17/18	22	6	6
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<p>(Consideration should be given when describing actions to address performance with regards what requires to be done, who is going to do it and how will this improve performance)</p> <p>This target relates to new service users waiting for packages of care at home. We have particular pressures in the west relating to care at home.</p>																																	
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<p>(Consideration should be given when describing barriers with regards to, how are the barriers going to be managed, who will take this work forward)</p> <p>We are actively working to address this issue by working with providers in Oban to move from time and task to agreeing outcomes with service users and giving providers the opportunity to work more flexibly with people to meet their agreed outcomes.</p> <p>We are also working with providers to patch work and reduce travel and crossover of providers in our localities.</p>																																	
Additional Support Requirements Identified																																	
<p>Continue to develop new ways of delivering care and support at home and in community settings. As the re-design work moves forward opportunities will be created to invest more in community services.</p>																																	
Improvement Forecast Date:	Review Date:																																
This work is on-going and should be reviewed regularly.	Monthly																																

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Performance Indicator: Outcome 1 AC1 Care in the Community	Responsible Manager: Allen Stevenson																																																																											
Target: 80% Actual: 76%	Date of Report: FQ1 16/17																																																																											
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<p>(Consideration should be given when describing actions to address performance with regards what requires to be done, who is going to do it and how will this improve performance)</p> <p>The work on the new HSCP quality and finance plan is now underway. To help us achieve our target of 80% we need to follow through on our re-design proposals as detailed in the quality and finance plan.</p> <p>It will take a further period of time across both East and West and will be led by the Heads of Service Adult Care and with the support of Locality Managers and Local Area Managers.</p>																																																																												
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<p>(Consideration should be given when describing barriers with regards to, how are the barriers going to be managed, who will take this work forward)</p> <p>The aim is clearly to shift resources from hospital and care home beds to supporting older people to live at home or in community settings.</p> <p>Reduce the number of hospital beds across East and West through re-design.</p> <p>Improve the process around the collation of data in relation to the balance of care ensuring improved accuracy.</p>																																																																												
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<p>The balance of care across the HSCP will improve as we deliver on our ambitious plans to re-design services and meet the increased expectations of older people and their families/carers.</p>																																																																												

Additional Scottish Government monies for funding the DD, ICF and TEC workstreams will help to shift the balance of care further.

Improvement Forecast Date:

Review Date:

The work around the balance of care will be on-going with no specific end date. It is more important to review our progress on a regular basis.

Quarterly

Management Exception Reporting																																																																																																					
Performance Indicator: Outcome 1 No of alcohol brief interventions in line with SIGN 74 guidelines	Responsible Manager: Lorraine Paterson																																																																																																				
Target: 1024 (Cumulative) (250 by June) Actual: 164	Date of Report: FQ1 16/17																																																																																																				
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<p>(Consideration should be given when describing actions to address performance with regards what requires to be done, who is going to do it and how will this improve performance)</p> <p>Locality Planning groups, utilising their locality profiles are identifying alcohol concerns as a priority. As part of the action plans, Alcohol Brief Interventions (ABI) will be promoted across services, which includes GP surgeries, A&E departments and maternity clinics.</p>																																																																																																					
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Performance Indicator: Outcome 1 NHS-H7 - Proportion of new-born children breastfed		Responsible Manager: Louise Long																																
Target: 33.3%	Actual: 26.8%	Date of Report: FQ1 16/17																																
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<p>(Consideration should be given when describing actions to address performance with regards what requires to be done, who is going to do it and how will this improve performance)</p> <p>This is a national indicator which is updated in October each year when ISD publish the data set.</p> <p>This data is recorded for the quarter before and there has been a steady increase from 21.8% in March 2015 to the current 37.2% however, this is variable across the HSCP linked to areas of greater deprivation. To address this, Peer volunteers have been trained in Campbeltown, Helensburgh, Oban, Dunoon and Bute, with attendance at groups reaching the average of 25-30 facilitated with a focus on wellbeing and rather than problem focussed. Key workers have been trained in each locality. Social media by the infant feeding co-ordinator to communicate with all Peers. Data is available at locality and GP practice level to facilitate targeted interventions. Actions identified to address current/future barriers - - Maintaining peers and setting up new groups in all areas. - Implementing school breastfeeding awareness sessions due to work capacity and staffing levels. - Engage GPs with training due to workload and time limitations. - UNICEF on-line learn-pro breastfeeding management, training has been brought in for all GPs and face to face training in some areas. - Breastfeeding awareness sessions have been delivered in nurseries across Argyll and Bute.</p>																																		
Actions Identified to Address Current /Future Barriers																																		
<p>(Consideration should be given when describing barriers with regards to, how are the barriers going to be managed, who will take this work forward)</p> <p>Maintaining UNICEF baby friendly status, a national requirement, which requires all venues: hospitals, clinics to adhere to World Health Organisation/UNICEF baby</p>																																		

friendly status. - Promoting baby friendly sticker scheme in public venues within HSCP. - Training of wider HSCP teams in social work and supported services. - Developing the 'don't lag behind project', this was a scheme piloted in Cowal to proactively address infants with identified risk factors for weight lag. While a small project, results were encouraging and will continue to be monitored.

Additional Support Requirements Identified

Currently, the activities to support breastfeeding, the training and co-ordination of 57 peers supporters, training of 12 key workers and engaging with communities to increase the profile of breastfeeding within the SCP is undertaken by the HSCP infant breastfeeding co-ordinator. This is a temporary post funded out of non-recurring MINF fund. The equivalent post in highland is a permanent senior health promoting role. To sustain this change the wider remit of this role within the HSCP working across health, adult and children's services needs recognised.

Improvement Forecast Date:	Review Date:
Ongoing monitoring	Quarterly

Management Exception Reporting

Performance Indicator: Outcome 1
The number of people waiting more than 4 weeks for the eight key diagnostic tests at the end of the month

Responsible Manager:
Lorraine Paterson

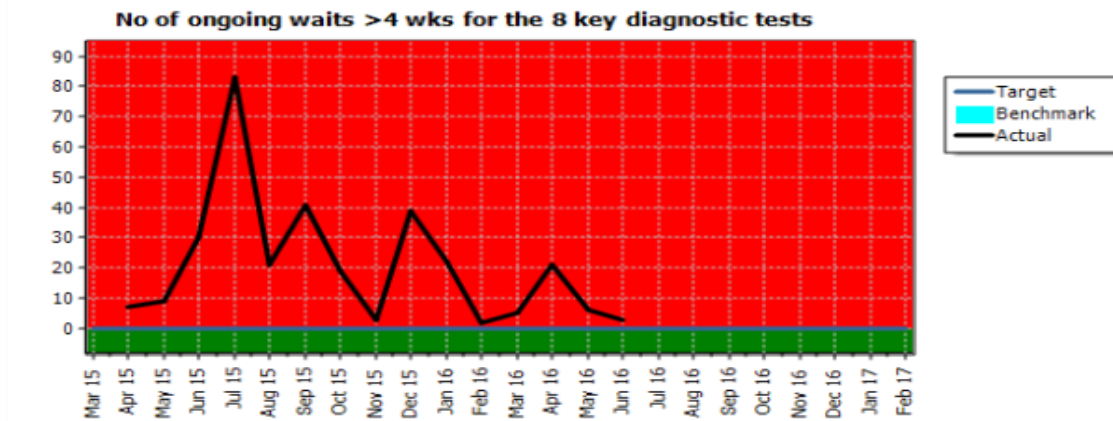
Target: 0 Actual: 3

Date of Report: FQ1 16/17

Description of Exception

(Consideration should be given when describing the nature of the exception with regards to previous trends, reasons for exception, external /internal influences on performance, previous action taken to address performance, actions current in place to improve performance)

Latest status
Jun 16
3



Actions Identified to Address Exception and Improve Performance

(Consideration should be given when describing actions to address performance with regards what requires to be done, who is going to do it and how will this improve performance)

The 8 key diagnostic tests are:

Endoscopy

- Upper Endoscopy
- Lower Endoscopy (excluding Colonoscopy)
- Colonoscopy
- Cystoscopy

Radiology

- CT Scan
- MRI Scan
- Barium Studies
- Non-obstetric ultrasound

Peak in waiting time in 2015 was due to gaps in the establishment due to sickness and absence and vacancies in diagnostic services specifically ultrasound.

Actions Identified to Address Current /Future Barriers	
<p>(Consideration should be given when describing barriers with regards to, how are the barriers going to be managed, who will take this work forward)</p> <p>Vacancies in service considered difficult to fill posts.</p> <p>Immediate external advertising of vacancies. Oban Locality manager and medical records manager continue to work on ensuring forward prediction of breaches and putting in place action to mitigate this which has seen the significant improvement in performance.</p>	
Additional Support Requirements Identified	
Improvement Forecast Date:	Review Date:
This is subject to ongoing review.	Monthly

Management Exception Reporting																																																																																																					
Performance Indicator: Outcome 1 % >18 type 1 Diabetics with an insulin pump	Responsible Manager: Lorraine Paterson																																																																																																				
Target: 12% Actual: 4% (15 people)	Date of Report: FQ1 16/17																																																																																																				
Description of Exception																																																																																																					
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<div style="border: 1px solid red; padding: 5px; margin-bottom: 5px;">Latest status</div> <div style="border: 1px solid red; padding: 5px; margin-bottom: 5px;">Aug 16</div> <div style="border: 1px solid red; padding: 5px;">4 %</div>	<p style="text-align: center;">% >18 type 1 Diabetics with an insulin pump</p> <table border="1"> <caption>Chart Data Summary</caption> <thead> <tr> <th>Month</th> <th>Actual (%)</th> <th>Target (%)</th> <th>Benchmark (%)</th> </tr> </thead> <tbody> <tr><td>Mar 15</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Apr 15</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>May 15</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Jun 15</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Jul 15</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Aug 15</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Sep 15</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Oct 15</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Nov 15</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Dec 15</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Jan 16</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Feb 16</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Mar 16</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Apr 16</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>May 16</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Jun 16</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Jul 16</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Aug 16</td><td>4</td><td>12</td><td>10</td></tr> <tr><td>Sep 16</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Oct 16</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Nov 16</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Dec 16</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Jan 17</td><td>~10</td><td>12</td><td>10</td></tr> <tr><td>Feb 17</td><td>~10</td><td>12</td><td>10</td></tr> </tbody> </table>	Month	Actual (%)	Target (%)	Benchmark (%)	Mar 15	~10	12	10	Apr 15	~10	12	10	May 15	~10	12	10	Jun 15	~10	12	10	Jul 15	~10	12	10	Aug 15	~10	12	10	Sep 15	~10	12	10	Oct 15	~10	12	10	Nov 15	~10	12	10	Dec 15	~10	12	10	Jan 16	~10	12	10	Feb 16	~10	12	10	Mar 16	~10	12	10	Apr 16	~10	12	10	May 16	~10	12	10	Jun 16	~10	12	10	Jul 16	~10	12	10	Aug 16	4	12	10	Sep 16	~10	12	10	Oct 16	~10	12	10	Nov 16	~10	12	10	Dec 16	~10	12	10	Jan 17	~10	12	10	Feb 17	~10	12	10
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Actions Identified to Address Exception and Improve Performance																																																																																																					
<p>(Consideration should be given when describing actions to address performance with regards what requires to be done, who is going to do it and how will this improve performance)</p> <p>This measure will see a slow increase to reach the target of 12% due to the process under taken. Heidi courses are offered to diabetics to address their understanding of the condition and to monitor the condition effectively. From the courses, people may feel that the insulin pump might be the way forward and then they are referred to GGHB for assessment for the insulin pump. N.B. not all people are suitable for a pump. Some people feel that they have been educated to manage their condition without a pump for the time being. The process can take from 3 to 6 months to be fitted with a pump.</p> <p>At the moment, four people are going through this process and if all are successful, we will see a slight increase of around 2% within the next few months. This measure has a longer term goal which gives flexibility and choice to diabetic adults over 18.</p>																																																																																																					
Actions Identified to Address Current /Future Barriers																																																																																																					
<p>(Consideration should be given when describing barriers with regards to, how are the barriers going to be managed, who will take this work forward)</p> <p>Promotion of the use of a pump. Further roll out of Heidi training.</p>																																																																																																					
Additional Support Requirements Identified																																																																																																					
Funding to support training.																																																																																																					
Improvement Forecast Date:	Review Date:																																																																																																				
March 17	Jan 17																																																																																																				

Management Exception Reporting																																	
Performance Indicator: Outcome 2	Responsible Manager:																																
Emergency Admissions bed day rate	Lorraine Paterson																																
Target: 73,597 Actual: 77,924	Date of Report: FQ1 16/17																																
Description of Exception																																	
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<p>Latest status</p> <hr/> <p>FQ2 16/17</p> <hr/> <p>77,924</p>	<table border="1" style="display: none;"> <caption>Emergency Admissions bed day rate Data</caption> <thead> <tr> <th>Quarter</th> <th>Actual</th> <th>Target</th> <th>Benchmark</th> </tr> </thead> <tbody> <tr> <td>FQ2 14/15</td> <td>71,000</td> <td>73,597</td> <td>71,000</td> </tr> <tr> <td>FQ4 14/15</td> <td>77,924</td> <td>73,597</td> <td>71,000</td> </tr> <tr> <td>FQ2 15/16</td> <td>77,924</td> <td>73,597</td> <td>71,000</td> </tr> <tr> <td>FQ4 15/16</td> <td>77,924</td> <td>73,597</td> <td>71,000</td> </tr> <tr> <td>FQ2 16/17</td> <td>77,924</td> <td>73,597</td> <td>71,000</td> </tr> <tr> <td>FQ4 16/17</td> <td>77,924</td> <td>73,597</td> <td>71,000</td> </tr> <tr> <td>FQ2 17/18</td> <td>77,924</td> <td>73,597</td> <td>71,000</td> </tr> </tbody> </table>	Quarter	Actual	Target	Benchmark	FQ2 14/15	71,000	73,597	71,000	FQ4 14/15	77,924	73,597	71,000	FQ2 15/16	77,924	73,597	71,000	FQ4 15/16	77,924	73,597	71,000	FQ2 16/17	77,924	73,597	71,000	FQ4 16/17	77,924	73,597	71,000	FQ2 17/18	77,924	73,597	71,000
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<p>(Consideration should be given when describing actions to address performance with regards what requires to be done, who is going to do it and how will this improve performance)</p> <p>All areas are currently undertaking a self-assessment against the Scottish Government 6 essential actions for unscheduled care. This will inform the winter plan, and actions for prevention of admission strategies.</p>																																	
Actions Identified to Address Current /Future Barriers																																	
<p>(Consideration should be given when describing barriers with regards to, how are the barriers going to be managed, who will take this work forward)</p> <ul style="list-style-type: none"> Implementation of robust Anticipatory Care Plans (ACP's). Community and AHP response to Emergency Departments. Short term assessment beds. Community "pull through" from assessment beds. Step up/down beds implemented. Single Point of Access to community teams. Community (virtual) Wards in place. Lead professional in place. Rollout of Universal Adult assessment (UAA). 																																	
Additional Support Requirements Identified																																	
Pump priming resource for community teams from ICF funding																																	
Improvement Forecast Date:	Review Date:																																
March 17	Dec 16																																

Management Exception Reporting

Performance Indicator: Outcome 2
 AC5 - Total No of Delayed Discharge (DD)
 Clients from A&B

Responsible Manager:
 Allen Stevenson

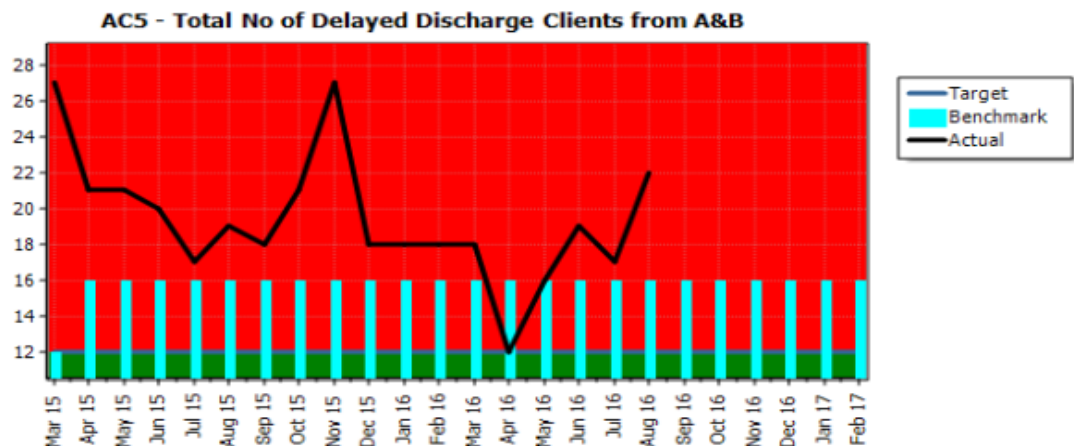
Target: 12 Actual: 22

Date of Report: FQ1 16/17

Description of Exception

(Consideration should be given when describing the nature of the exception with regards to previous trends, reasons for exception, external /internal influences on performance, previous action taken to address performance, actions current in place to improve performance)

Latest status
Aug 16
22



Actions Identified to Address Exception and Improve Performance

(Consideration should be given when describing actions to address performance with regards what requires to be done, who is going to do it and how will this improve performance)

The August performance in relation to delayed discharge is a total of 22 delays within Argyll and Bute. The actions below describe some of the current actions we are undertaking to improve our performance. There are two key areas of interest currently and they are

- 1/ increasing our pool of assessment staff and
- 2/ increase availability of care at home packages in the west

Actions Identified to Address Current /Future Barriers

(Consideration should be given when describing barriers with regards to, how are the barriers going to be managed, who will take this work forward)

1. We have successfully made the administrative and operational changes to the reporting timescales and reporting of DD internally as per instructions of the Scottish Government. Our staff completed the necessary activity on the Edison system as per new timescales and this is now embedded in practice.
2. We have merged our unscheduled care improvement work and continuous improvement activity around delayed discharge with our management teams to ensure there is no duplication of effort as we go forward.
3. In May we updated our guidance and re-launched our AWI guidance which includes the use of 13ZA guidance. This has had a positive effect on our exemption coded delays with only one person currently delayed as a result of AWI.
4. We are completing our work relating to our new Universal Adult Assessment and will be using two localities in the West by the end of October to roll this out. This will start to address the issue of people waiting for assessments.
5. We are working with commissioning staff to develop alternative ways to deliver care at home in

some of our remote and rural communities. In Appin, near Oban we are developing a social enterprise model using SDS.

6. Our commissioning staff are attending workforce fayres with our providers to promote the benefits of careers in social care. Last month our providers worked with DWP with a potential group of 12 people who have expressed an interest.

7. Delayed Discharge report attached within this measure on Pyramid for IJB members to scrutinise.

8. NHS GG&C have indicated that they wish to see a 75% reduction in occupied bed days due to Delayed Discharges in its hospitals and has requested that all its HSCPs including Argyll and Bute detail this in their commissioning intentions of their Service Level Agreements (SLAs). This is to support a shift in the resource from acute to community for 2017/18.

Additional Support Requirements Identified

Locality Managers/Local Area Managers to ensure a sense of urgency around DD is required to ensure patients are discharged from hospital timeously.

Ensure ADT policy is followed by hospital and community staff.

Heads of Service to monitor progress weekly to ensure scrutiny across all locality teams.

Staff in Helensburgh; continue to liaise and proactively identify people delayed in Glasgow hospitals.

Commissioning team to assist in the development of new ways of delivering care at home through SDS options.

Developing access to NHSGG&C “Orion” IT system to allow real time identification of A&B patients admitted to NHSGG&C hospitals to aid discharge planning. Adjustments to the SLA with NHSGG&C activity and finance schedules and transfer of resources to localities. Financial planning of the HSCP to action this.

Improvement Forecast Date:

Ongoing monitoring of performance on a weekly basis to ensure a sense of urgency is created and maintained across all localities.

Review Date:

Monthly

Management Exception Reporting																																	
Performance Indicator: Outcome 2 CPC01.4.4 - % Waiting time from a patient's referral to treatment from CAMHS	Responsible Manager: Louise Long																																
Target: 90% Actual: 75% (12 people)	Date of Report: FQ1 16/17																																
Description of Exception																																	
<p>(Consideration should be given when describing the nature of the exception with regards to previous trends, reasons for exception, external /internal influences on performance, previous action taken to address performance, actions current in place to improve performance)</p> <div style="display: flex; align-items: center;"> <div style="border: 1px solid red; padding: 5px; margin-right: 20px;"> <p>Latest status</p> <hr/> <p>FQ1 16/17</p> <hr/> <p>75 %</p> </div> <div style="text-align: center;"> <p>CPC01.4.4 - % Waiting time from a patient's referral to treatment from CAMHS</p> <table border="1"> <caption>Performance Data from Chart</caption> <thead> <tr> <th>Quarter</th> <th>Actual (%)</th> <th>Target (%)</th> <th>Benchmark (%)</th> </tr> </thead> <tbody> <tr> <td>FQ2 14/15</td> <td>84</td> <td>90</td> <td>100</td> </tr> <tr> <td>FQ4 14/15</td> <td>96</td> <td>90</td> <td>100</td> </tr> <tr> <td>FQ2 15/16</td> <td>100</td> <td>90</td> <td>100</td> </tr> <tr> <td>FQ4 15/16</td> <td>91</td> <td>90</td> <td>100</td> </tr> <tr> <td>FQ2 16/17</td> <td>75</td> <td>90</td> <td>100</td> </tr> <tr> <td>FQ4 16/17</td> <td>-</td> <td>90</td> <td>100</td> </tr> <tr> <td>FQ2 17/18</td> <td>-</td> <td>90</td> <td>100</td> </tr> </tbody> </table> </div> </div>		Quarter	Actual (%)	Target (%)	Benchmark (%)	FQ2 14/15	84	90	100	FQ4 14/15	96	90	100	FQ2 15/16	100	90	100	FQ4 15/16	91	90	100	FQ2 16/17	75	90	100	FQ4 16/17	-	90	100	FQ2 17/18	-	90	100
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<p>(Consideration should be given when describing actions to address performance with regards what requires to be done, who is going to do it and how will this improve performance)</p> <p>One consultant is absent due to maternity leave and the Service has been unable to recruit a locum to cover the specialised work.</p>																																	
Actions Identified to Address Current /Future Barriers																																	
<p>(Consideration should be given when describing barriers with regards to, how are the barriers going to be managed, who will take this work forward)</p> <p>There are no funds for a locum, however, given the priority additional funding has been allocated. The team lack resilience due to the size of the teams and the geography of Argyll and Bute. The consultant posts is specialised and despite approaching other health boards neither Glasgow or NHS Highland can offer any additional consultant support. An advert has been placed in market however has attracted no interest.</p>																																	
Additional Support Requirements Identified																																	
Improvement Forecast Date:	Review Date:																																
Ongoing Monitoring	Monthly																																

Management Exception Reporting																																					
Performance Indicator: Outcome 2 % of patients who wait no longer than 18 wks for Psychological therapies	Responsible Manager: Lorraine Paterson																																				
Target: 90% Actual: 62%	Date of Report: FQ1 16/17																																				
Description of Exception																																					
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The remains a significant ongoing recruitment and availability issues for psychological therapies in Argyll and Bute. A review of current services is to be undertaken in line with mental health review over the next 6 months																																					
Actions Identified to Address Current /Future Barriers																																					
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Process mapping exercise for access to psychological services. Caseload Review. Potential RPIW process application for Feb 2017 Roll out of Mastermind programme as part of national Technology enabled Care programme to improve access to Cognitive Behavioural Therapies from October 2016.																																					
Additional Support Requirements Identified																																					
Improvement methodologies and DCAQ analysis.																																					
Improvement Forecast Date:	Review Date:																																				
On-going review	March 17																																				

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Rothesay Academy



Area Committee Report December 2016



School Profile 2016/2017

<u>School Name</u>	Rothesay Academy
<u>School Address</u>	Rothesay Joint Campus, High Street, Rothesay, Isle of Bute PA20 9JH
<u>Head Teacher</u>	Julie Fisher

Rothesay Joint Campus has a vibrant and caring learning environment where the needs and aspirations of our young people are at the heart of our planning and practice. We have the highest standards and expectations for all members of our school community and we work hard to help them achieve their full potential. Our staff are dedicated, supportive and focused on achieving positive outcomes for all young people. We provide a wide range of opportunities for our young people to gain experience and achieve success.

Our aim is to provide a learning environment that gives all young people the opportunity to become:

Successful Learners

We encourage our young people to be successful learners by:

Offering a wide range of courses that challenge and support our young people to achieve their potential

Offering an extensive supported study programme.

Confident Individuals

We encourage our young people to be confident individuals by:

Participating in a wide range of extra-curricular activities

Using pupils as hosts and guides for school events

Effective Contributors

We encourage our young people to be effective contributors by:

Involvement in decision making

Leading extra-curricular activities

Responsible Citizens

We encourage our young people to be responsible citizens by:

Involvement in eco-school and community projects

Organisation and participation in memorial events such as Remembrance Sunday.

Rothesay Joint Campus Improvement Priorities 2016-17

Strengthen leadership and management by overtaking the following objective:

- Improve approaches to quality assurance at all levels.

Strengthen our learning provision by overtaking the following objectives:

- Strengthen the curriculum.
- Improve our approach to planned assessment in the Broad General Education.
- Develop skills based learning.
- Improve support at key points of transition
- Improve approaches to personalised support.
- Develop partnerships to support pupils in securing and sustaining a positive destination.
- Strengthen partnership with parents.

Improve levels of achievement by overtaking the following objectives:

- Narrow the attainment gap
- Improve Literacy at all levels
- Improve Numeracy at all levels
- Develop approaches to moderation

Rothesay Academy Curriculum

In 2015-16 we reviewed our curriculum. Further to extensive consultation, improvements were made to both the broad General Education and Senior Phase. Exciting new additions included: the introduction of a health and well-being course in S2; the introduction of *Personal Support Time* (PST) for all pupils; an increase of time allocation in S4-6, S4 pupils now have 4 periods for each of their courses and S5/6 have 6; the introduction of enhancement courses ranging from recreational fitness to Business Support and Administration.

We continue to promote interdisciplinary learning at RJC. This year to mark National Maths/Science Week, S3 pupils took part in a combined Wind Power Challenge. Whilst learning about the Circle and associated properties in Maths and then Eco-Energy in Physics, pupils were challenged to design and make a working mini wind turbine which would produce enough energy to lift coins.

Other examples of interdisciplinary learning included our Reduce, Reuse, Recycle event. The day involved all S1 pupils working together to explore and tackle waste management issues in school and encourage everyone to think about the environment and how to be more eco-friendly. It was a non-stop day of litter picking races, distributing new recycling bins across the campus and minimising food waste in Home Economics by learning how to make samosas from leftovers.

Learning experiences like this continue to be enjoyable way to apply learning in a real context.



Wind Power Challenge



Reduce, reuse, recycle



Pop-up opera

Pupils are regularly given opportunities to be creative. This year they participated in Mount Stuart Trust Shakespeare workshops. Around 40 pupils viewed the newly authenticated Bute First Folio and then participated in drama workshops, staging short scenes from Shakespeare's plays.

Pupils who studied National 4/5, Higher and Advanced Higher Music got the opportunity to visit a pop-up opera performance of 'The Marriage of Figaro', performed by Scottish Opera in a converted articulated lorry which became a theatre on wheels with a stage, a chandelier and even the original carpet from the Theatre Royal in Glasgow.

Recognising Wider Achievement

Rothesay Joint Campus provides a wide range of additional skills-based learning experiences for young people. Participation in these activities allows pupils to grow in confidence as they develop skills for learning, life and work.

These opportunities include:

- Skills for Work courses provided by Argyll College and West College:
 - Early Education and Childcare
 - Hospitality
 - Sport and Recreation
- Work experience and extended work placements
- Saltire Award
- Princes Trust Achieve Award
- Sports Leader
- Heart Start Qualification
- First aid at work (With sport injuries)
- Scottish Fencing (Ready steady fence) Qualification
- Positive Coaching Scotland (PCS) Course
- Scottish Young Ambassador Training
- Fyne Future Employability Award
- Enhancement courses delivered by employers



Princes Trust Community Impact Award Winners

We regularly celebrate the successes of our pupils in their additional learning experiences which help to develop their self-esteem and confidence.

We also encourage young people to contribute to society through taking part in fund-raising events and community projects. We appreciate that our school forms a vital part in the life of a community, which is why we work for the benefit of our community. To that end some of our young people participated in a number of community initiatives which formed part of their Princes Trust Achieve Award. This work was recognised by the trust as they won a coveted Community Impact Award and also had the honour of being invited to meet the Duke of Rothesay in Glasgow.

SQA Results

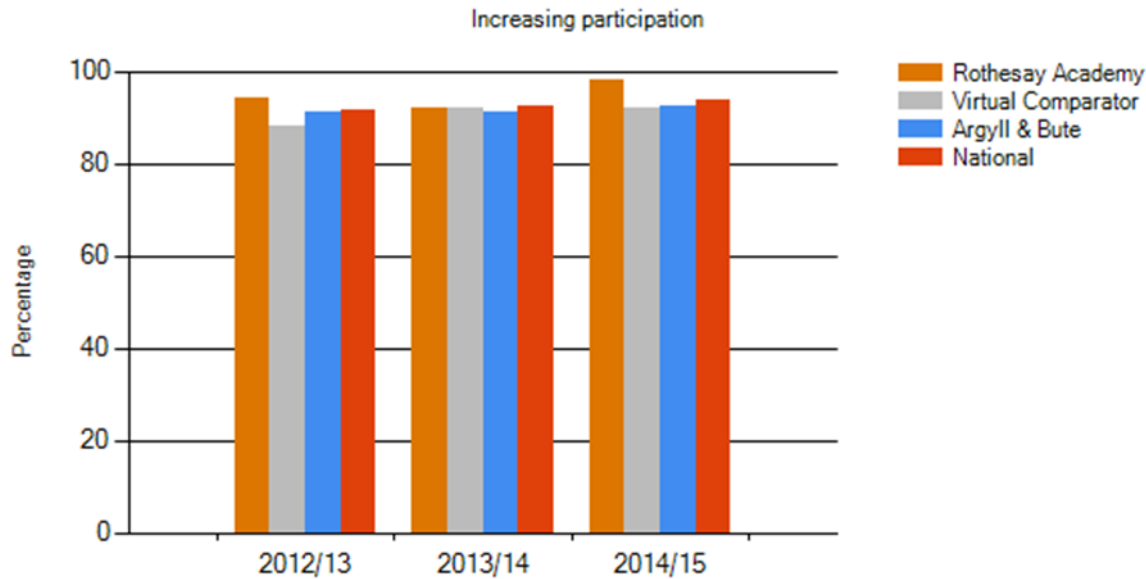
National Benchmarking Tool: Insight

Insight focuses on the leavers cohort in any given year by measuring best achievement at point of exit, providing a consistent benchmark and stressing that S4 to S6 is the Senior *Phase* and that attainment and achievement are cumulative.

It provides data on four national benchmarking measures aimed at:

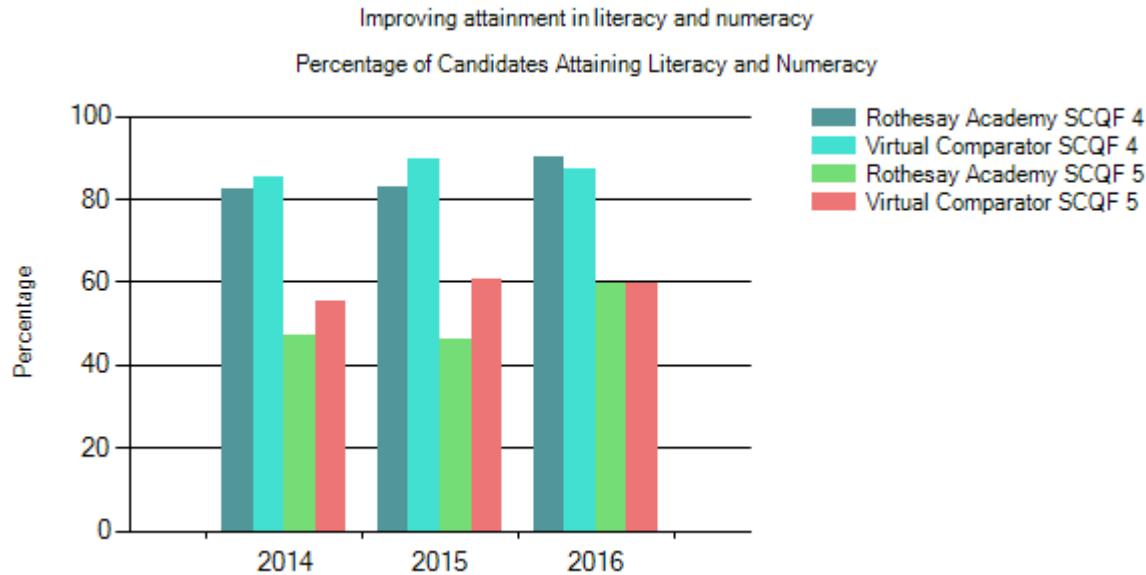
- increasing post-school participation
- improving attainment in literacy and numeracy
- improving attainment for all
- tackling disadvantage by improving the attainment of lower attainers relative to higher attainers.

Increasing positive destinations



The number of people who enter in to a positive post-school destination is extremely encouraging. Moving forward we will work with our partners to ensure that every support is put in place to enable them to sustain their destination.

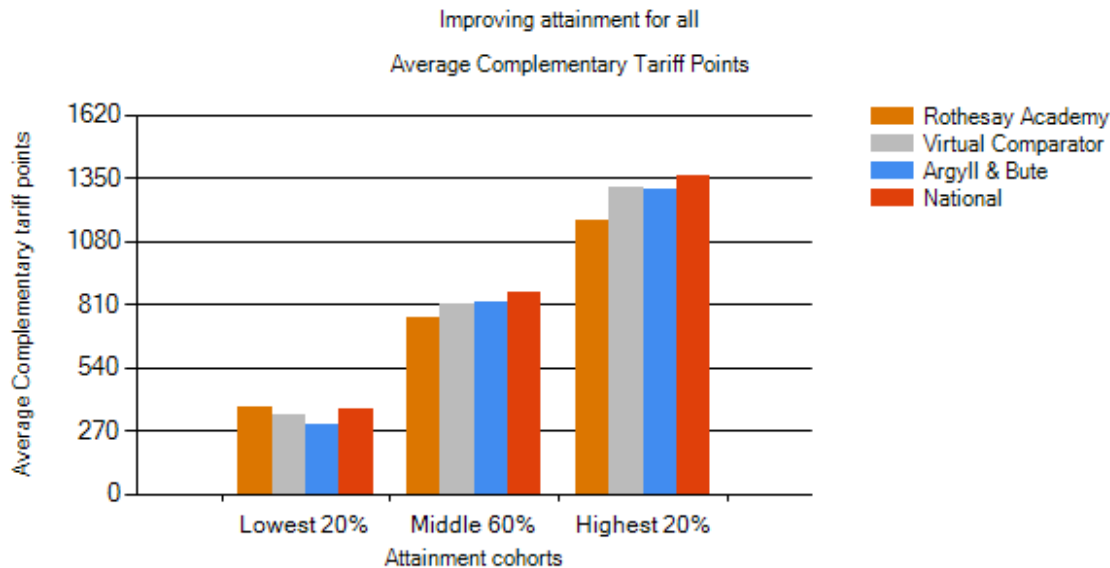
Improving Literacy and Numeracy



This is a positive picture in improving attainment Literacy and Numeracy.

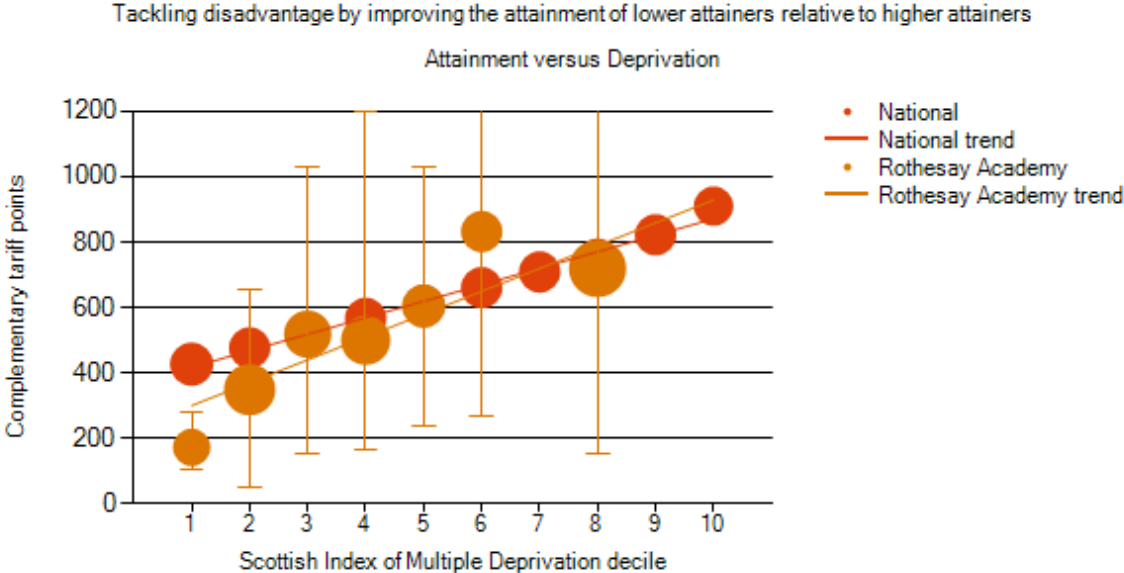
Our curriculum is now structured to maximise the number of pupils who achieve at least a SCQF 5 award in both literacy and Numeracy.

Improving attainment for all



It is very encouraging that pupils in the lowest 20 % have achieved well when compared to Argyll and Bute and our comparator school. Moving forward, the school improvement process is firmly focused on ensuring that this success is emulated across all groups.

Tackling disadvantage by improving the attainment of lower attainers relative to higher attainers.



It is very encouraging that pupils perform broadly in line with the National trend. The attainment gap and reducing this gap remains a challenge for every school in Scotland and is a key focus of our improvement journey.

School Leaver Destination Returns (SLDR)¹

Measure	11/12	12/13	13/14	14/15	15/16
Number of Total Leavers	80	48	71	77	Data not yet collated
Number of Young People entering Higher Education (%)	42.5%	35.4%	35.2%	27.3%	
Number of Young People entering Further Education (%)	22.5%	29.2%	36.6%	35.1%	
Number of Young People entering Training (%)	7.5%	8.3%	4.2%	3.9%	
Number of Young People gaining Employment (%)	7.5%	16.7%	12.7%	27.3%	
Number of Young People gaining Voluntary Work (%)	0.0%	2.1%	0.0%	1.3%	
Number of Young People entering Activity Agreements (%)	2.5%	2.1%	1.4%	1.3%	
Number of Young People - Unemployed Seeking (%)	6.3%	6.3%	8.5%	3.9%	
Number of Young People - Unemployed Not Seeking (%)	10.0%	0.0%	1.4%		
Number of Young People - Unconfirmed (%)	1.3%	0.0%	0.0%		
Total number of young people in a Positive Destination (%)	82.5%	93.8%	90.1%	96.1%	
Total number of young people in Other Destination (%)	17.5%	6.3%	9.9%	3.9%	
Total number of young people in a Positive Destination (%) Authority Average	90.1%	92.5%	91.0%	93.1%	
Total number of young people in Other Destination (%) Authority Average	9.9%	7.6%	9.0%	6.9%	
Total number of young people in a Positive Destination (%) National Average	89.9%	91.4%	92.3%	92.9%	
Total number of young people in Other Destination (%) National Average	10.1%	8.6%	7.7%	7.1%	

Overview₂

Measure	11/12	12/13	13/14	14/15	15/16	% change in Roll over 5 years
Roll (as at census)	370	324	336	300	281	-24.05%
Clothing and Footwear Grant (number of pupils)	42	62	64	92	117	
Clothing and Footwear Grant (% of number of pupils)	11.4%	19.1%	19.0%	30.7%	41.64%	
Clothing and Footwear Grant (%) - Authority Average ⁵	7.56%	8.51%	9.54%	15.60%	14.31%	
Free School Meals (number of pupils)	no data	66	52	68	92	
Free School Meals (% of number of pupils)	no data	20.4%	15.5%	22.7%	32.74%	
Free School Meals (%) - Authority Average	0.0%	13.1%	12.0%	10.8%	11.20%	
Free School Meal - National Average for Secondary Schools (%) ⁶	15.2%	15.4%	15.5%	15.0%	14.2%	

Attendance, Absence and Exclusions³

Measure	11/12	12/13	13/14	14/15	15/16	Range of Attendance (%) over 4 years ⁸
Attendance:						4.29%
Attendance (% of school roll)	93.5%	93.2%	92.5%	95.3%	91.01%	
Authorised Absence (% of school roll) ⁹	4.7%	4.2%	4.3%	3.3%	6.15%	
Unauthorised Absence (% of school roll)	1.7%	2.6%	3.1%	1.2%	2.75%	
Attendance Number of Pupils (%) - Authority Average	93.3%	93.1%	93.1%	92.64%	91.80%	
Attendance Number of Pupils (%) - National Average ¹⁰	not collated	93.6%	not collated	93.7%	Not collated	

Measure	11/12	12/13	13/14	14/15	15/16
Exclusions:					
Exclusion Openings	74	108	82	115	99
Exclusion Incidents	26	37	24	28	20
Number of Pupils	22	26	12	18	15
Exclusion Incidents per 1000 pupils	70.5	114.2	71.43	92.72	71.17
Exclusion Incidents per 1000 pupils - Authority Average	51.45	51.39	52.46	39.81	31.04
Exclusion Incidents per 1000 pupils - National Average ¹⁰	not collated	32.8	not collated	27.2	Not collated

Footnotes

¹ SLDR data is published by Skills Development Scotland (SDS) on behalf of The Scottish Government. SDS school's year traditionally ran from 1 August to 31 July. However, to bring the cohort data in line with Scottish Government census collation dates, the 2014/15 cohort covers 1st August 2014 to 15th September 2015. In the future the school leaver cohort will be based on leavers who left school between the third Wednesday of September and the third Tuesday in September the following year.

- Higher Education includes HNC, HND and Degree courses
- Further Education includes Access, NPAs and Highers
- Training includes Employability Stage Funds 2 and 3 (previously called Get Ready for Work)
- Employment includes Modern Apprenticeships and any employment over 16 hours per week
- Voluntary includes Barnardos, Oxfam, Red Cross and community based volunteering
- Activity Agreements are for young people who are furthest removed from employment/training/education that are receiving mentoring support from a Trusted Professional
- Unemployment includes those young people who can't work through ill health, are caring for others or are pregnant

² Clothing and Footwear Grant (CFG) is not shown as a National Average as each authority set their own criteria and therefore cannot be compared accurately. Figures are based on census roll figures.

³ National Averages for FSM have been taken from Summary statistics for attainment, leaver destinations and healthy living, No. 5: 2015 Edition.

Attendance, Absence and Exclusion information is now collected on a biennial basis by Scottish Government and is due to be collected in session 2017-2018.

This information is taken from SEEMiS Vision.

Authorised absence includes bereavement, short – term exceptional domestic situations, religious observance, weddings of immediate family. Unauthorised absence includes truancy, unexplained absence and most family holidays during term time. Attendance and absence is outlined in Management Circular 3.03.

National Averages for Attendance and Exclusions for 2012/13 have been taken from Summary Statistics for Schools in Scotland, No.4 | 2013 Edition, 11th December, 2013 (amended 11th February 2014). For session 2014/2015 they have been taken from Summary Statistics for Schools in Scotland, No.6 | 2015 Edition, 9th December 2015.

 ARGYLL AND BUTE COUNCIL

BUTE AND COWAL AREA COMMITTEE

DEVELOPMENT AND
INFRASTRUCTURE SERVICESTUESDAY 6TH DECEMBER 2016

ROADS ACTIVITIES – BUTE AND COWAL AREA

1.0 Background

- 1.1 Safety Inspection regime continued in line with the Council's safety inspection standards. Any identified faults were attended within the required timescales. A summary of the roads activities is detailed below.

2.0 Details**2.1 Operational Activities This Quarter****Capital**

A8003 Tighnabruaich Widening – (July/August)

Sandhaven to Inverreck shared footway - Application of Anti-skid surfacing at pedestrian crossing points on A815 (September)

Kilmun footway – kerbing Kilmun Court to Riverbank Surgery including pedestrian guard railings (September)

Revenue**July**Bute

Grass cutting

Scrub Cutting

Gully Program

Sign erection

Wall rebuild for Amenity

Cowal

Grass cutting and strimming

Scrub cutting/sight line improvements C9 Blairmore to Ardentinnny

Private footway crossings - Dunoon

Culvert repair – Ardlamont

Ditching – Ardlamont

Safety Inspections

Flood reaction

August

Bute

Grass Cutting

Scrub cutting

Hot pothole patching

Drainage repairs & culvert maintenance

Footway repairs – Tighnabruaigh & Glenburn Road

Safety Inspections – Bute and West Cowal

Assist bridge squad

Cowal

Grass cutting

Installation of VMS base at A815/A880 junction Cot House

Roadmaster – Various locations Cowal and Bute

Culvert repair – A815 Rankins Brae

Scrub Cutting – A815 & A885 ahead of Cowal games, Glenmassan

Ditching – Ferry Lane, Kames, Ardlamont, C9 Blairmore to Ardentinnny

Bus Stop improvements – C9 Sligrachan, Cot House

Road Edge repair – C6 Lochgoilhead

Footway crossings – A815 Hunters Quay

Safety Inspections

Cowal games safety inspection – Dunoon town centre

September

Bute

Assist bridge squad

Drainage works – Kames

Grass/Scrub cutting – signs & barriers

Kerbing – A886 Duiletter

Verging repairs

Safety inspection

Roadmaster TM

Storm damage clear up

Cowal

Scrub Cutting – Bullwood Road, C10 Castle Toward

Roadmarkings – Dunoon, Kirn, Hunters Quay, Tighnabruaich

Roadmaster– Various locations Cowal and Bute inc. B8000

Ditching – Glenbranter

Safety Inspections

Road edge repairs – A815 Loch Eck

Scrub cutting – UC26 Portavadie to Millhouse, B8000 Inver Cottage

Storm damage clear up

- 2.2 In addition to the above works, repairs have been carried out to defects identified from safety inspections, reported defects etc. These works have been carried out to ensure that the road network is safe for the travelling public.

3.0 Conclusion

- 3.1 This briefing note provides an update on roads activities for the Bute and Cowal area.

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ARGYLL AND BUTE COUNCIL**Bute and Cowal Area Committee****Customer Services****6th December 2016**

Commemoration of World War One

1.0 EXECUTIVE SUMMARY

- 1.1 National commemoration of World War One has been ongoing since 2014 and will continue to 2018. Within Argyll and Bute, the World War One Commemoration Steering Group has coordinated local commemoration events and taken a role in promoting knowledge and understanding of the First World War. The Group has promoted local and community engagement with its work through the inclusion of representatives of community groups and local elected members on the Group, and by the establishment of local Sub-Groups which have each been tasked with delivering one of a series of annual commemoration events with particular local and historical significance.
- 1.2 The Council has entered into a UK Government-led scheme to lay a commemorative paving stone for each recipient of the Victoria Cross medal for valour awarded for action during the First World War. Within the Argyll and Bute area there are four paving stones to be laid to mark the centenary of awards made in 1917 and 1918.

ARGYLL AND BUTE COUNCIL

Bute and Cowal Area Committee

Customer Services

6th December 2016

Commemoration of World War One

2.0 INTRODUCTION

2.1 The Argyll and Bute World War One Commemoration Steering Group was formed to develop a commemoration programme to mark the centenary of the First World War for the Argyll and Bute area. The Group is made up of elected members nominated by Area Committees, representatives of community councils, representatives of community groups and organisers of individual commemoration events. The Group is overseeing a programme of commemoration events marking each year of the First World War, sited across the authority area and having particular regard to elements of the armed forces or community impacted by World War One in the Argyll and Bute Area. The Group has also monitored progress towards laying a commemorative paving stone to mark the awards of the Victoria Cross to four individuals either from or with particular links to Argyll and Bute.

3.0 RECOMMENDATIONS

- 3.1 The Area Committee is asked to note the work of the World War One Commemoration Steering Group.
- 3.2 The Area Committee is asked to note the Council's involvement in the project to lay a commemorative paving stone for each recipient of a Victoria Cross for action during World War One.

4.0 DETAIL

- 4.1 The Council, receiving a report from the Armed Forces Champion, at its meeting on 29th August 2013 noted a proposal for the establishment of a World War One Commemoration Steering Group to be led by the Royal British Legion, and the proposed development of a 4-year commemoration project, which would mark the centenary of the First World War. It was envisaged that the Group would encourage investigation and commemoration of the impact of the First World War on communities, and that the Group would support work along with the Scottish National War Memorial to compile and publish the names of those listed on local community war memorials.
- 4.2 Membership of the Group was initially proposed as representatives of the Council, being the Provost and a representative of each of the Council's administrative areas, representatives of each of the five branches of the Royal British Legion in Argyll and Bute, representatives of each branch of the military

as well as cadet forces, and representatives of 7 SCOTS, formerly the 51st Highlanders, and 5 SCOTS, formerly the Argyll and Sutherland Highlanders, both of the Royal Regiment of Scotland. Council agreed in August 2013 to delegate local area nominations to the relevant Area Committees.

- 4.3 Elected member membership of the Steering Group comprises Cllrs Corry, McCuish, MacMillan and McQueen, nominated from each of the Council's four Area Committees. Councillor Robertson is also engaged with the Group in her role with the Scottish National War Memorial.
- 4.4 The Lord Lieutenant of Argyll and Bute, Patrick Stewart, acts as Chairman of the Steering Group, and is supported by Cllr Corry acting as Vice Chairman.
- 4.5 The membership of the Steering Group has been populated throughout the life of the Group by representatives of local groups, community councils, and individuals and organisations who have brought particular skills, experience and knowledge to the Group which has complemented its ability carry out its function. This has included persons local to areas where particular commemorations have taken place locally, for example a particular focus on Oban-area membership during the planning of the commemoration event which took place in Oban in September 2014, and has most recently included the addition of Ms Ann Galliard, of Dunoon, who is leading the preparations for the commemoration event intended to take place in Dunoon in 2017, and Ms Jenni Minto, of Islay, who is leading on preparations for the commemoration event planned for November 2018 to take place on Islay.
- 4.6 Council administrative support has been provided by the Libraries team within Community and Culture, and by Governance and Law. Officers from the Libraries team have undertaken significant work in researching the involvements of people from the Argyll and Bute area in the First World War, and in assisting individuals to learn more and to understand more of their family or community involvement in the War, particularly through the organisation of a series of Roadshow events held in Argyll and Bute libraries at which Dr. Yvonne McEwan of Edinburgh University, and Project Director of Scotland's War 1914-1919, gave talks for attendees on Scotland's role in the War and facilitated 'drop-in' sessions for individuals to receive information on family stories, artefacts and photos. Governance and Law have facilitated meetings of the Steering Group, monitored the membership of the Group to ensure engagement, facilitated civic elements of commemoration events, and have developed and maintained contact with family members or other individuals who have knowledge of recipients of Victoria Crosses.
- 4.7 The Council has signed up to a UK Government programme to lay a commemorative paving stone to mark the centenary of the award of each Victoria Cross issued for action during the First World War. Argyll and Bute Council will lay four commemorative paving stones, in commemoration of Sir John Reginald Noble Graham, Cardross, awarded the Victoria Cross on 22nd April 1917, David Lowe MacIntyre, Portnahaven, awarded the VC for action 24th-27th August 1918, George Henry Tatham Paton, Innellan, awarded the VC 1st

December 1917, and Colonel George de Cardonnel Elmsall Findlay, Cardross, awarded the VC 4th November 1918.

- 4.8 Each commemorative paving stone is 600mm x 600mm, will bear the name on the individual, their rank and regiment at time of award, and the date of the action for which the VC was awarded, and each is to be laid in a place which would have resonance for the individual recipient, for example outside a house in which they lived or a school they attended, with regard to the importance of the stones being part of the community and so being site in a place where they can be seen by members of the public. The programme will result in commemorative paving stones being laid across the country, and an interactive online map will allow interested persons to identify the location of each stone and uncover information about the recipient.
- 4.9 It is intended that a Council laying a stone marks the event in a reflective and respectful manner, which is inclusive in order to represent the shared history and bring this to a wider audience. The Steering Group have sought to communicate with descendants and family members of recipients, as well as the wider community, to identify suitable locations for the laying of paving stones which will enable access and serve as an appropriate memorial to the recipient. Having received significant information regarding Colonel George de Cardonnel Elmsall Findlay the Group has been able to identify a suitable location to site a commemorative paving stone near a family home of the recipient, and it is hoped that through communication with family and communities associated with the other recipients, similarly suitable locations can be identified for the other stones.

5.0 CONCLUSION

- 5.1 This report sets out the arrangements for the Argyll and Bute World War One Commemoration Steering Group and advises members of the work which the Group has undertaken in promoting awareness and understanding of the First World War, including the organizing of local commemorative events. The report sets out the intended further work of the Group in the coming years and advises of the role played by the Group in the UK Government's programme to lay a commemorative paving stone for each recipient of a Victoria Cross for action during the First World War.

6.0 IMPLICATIONS

- 6.1 Policy - none
- 6.2 Financial – none
- 6.3 Legal – none
- 6.4 HR - none
- 6.5 Equalities - none

6.6 Risk – none

6.7 Customer Service - none

Executive Director of Customer Services

29 November 2016

For further information contact: Graeme B. Forrester, Area Committee Manager,
Tel: 01546 604197

APPENDICES – N/A

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